



AHMAD BAYER

OBJECTIVE

Work to raise the level of the organization and achieve its goals for good service to citizens and achieve high profit and develop its systems and maintain its level and development of it.

ADDRESS

Dubai silicon oasis

NATIONALITY

Syrian

CONTACT

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EMAIL:

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SKILL HIGHLIGHTS

- Teamwork-leadership
- problem solving
- Fast learner
- time management
- Flexibility

EDUCATION

Graduated from the University of Law - University of Damascus

WORK EXPERIENCE

Derby Group-Dubai

Du collection representation

From 1/4/ 2021-till now

- Handling calls in a professional matter and following quality parameters to ensure customer satisfaction.
- Professional documentation on CRM software.
- Arranging and handing payment plans for high debt customers.
- Raising Trouble Tickets to resolve customer's complaints
- Ensure target is achieved on daily and monthly basis.
- Ensuring all tasks are completed within time frame

Syria Trust for Development - A representative of external activities

From 15/3/2017 till 30/12/2019

- Survey and assess the needs of the neighboring community through field visits.
- Implement initiatives ,activities, events.
- Conduct focused groups.
- Preparing the general budget campaigns and initiatives, Writing reports and implementation.

Sandy Detergent Company- sales and marketing

From 1/1/2015 till 15/2/2016

- Promotion of the product
- market study
- writing reports

ACCOMPLISHMENTS

- Judo player for 13 years
- National team player for 8 years.
- West Asian champion 3 times.
- Arab Championship twice.
- Republic champion 5 years.
- Judo instructor at the Friends of Syria School at 2014-2015-2016
- Participate in the judo camp In Iran - Uzbekistan for two months
- Participation in the Judo Champion in Fujairah Club

COURSE-WORKSHOP

- Photoshop (20h)
- Microsoft office (30h)
- First aid psychological (15h)
- Presentation skills (15h)
- Negotiation skills (15h)