

# FARIDAH TIBAKUINRWA

Highly motivated and focused Waitress with over 3 years of experience in the food /drink service industry, and with a proven track record of providing exceptional customer service, good interpersonal skills and having an outgoing personality. I am looking forward to join a progressive company where I can use my experience and abilities to the maximum.

## EMPLOYMENT HISTORY

(Pat time) WAITRESS  
MEDIA 1 HOTEL – Dubai

(3 Years) WAITRESS  
SHERATON HOTEL – Uganda

- Cheerfully welcoming and greeting customers.
- Taking customer orders and receiving payment in form of cash, credit and debit cards, vouchers and foreign currencies.
- Explaining menu items to customers and informing them about offers
- Answering customer queries in a helpful manner
- Making and serving food / drinks according to the recipe and presentation standards
- Up-selling and suggestive selling
- Maintaining the company professional image by adhering to all applicable corporate grooming guidelines.

## ACADEMIC QUALIFICATIONS

- Uganda Certificate of Education (UCE)

## REFERENCES

*Provided Upon request*



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Nationality: Ugandan

Visa status: Own Visa



## PROFESSIONAL SKILLS

Communication skills

POS skills

Hospitality skills

Ability to listen and anticipate

Problem solving

Guest oriented

## PERSONAL COMPETENCES

Team player

Friendly and approachable

Attention to detail Positive and

Patient Multitasking skills

Flexible

## LANGUAGES

English

