

Swamy Lisha Pavankumar

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Objective

To ensure challenging position in a growing organization where I would be able to utilize my capabilities to the best extend and in the process add value to the organization and my career.

Educational Qualification

<u>EXAMINATI ON</u>	<u>INSTITUTE</u>	<u>BOARD/ UNIVERSITY</u>	<u>YEAR</u>	<u>PERCENT AGE</u>
BE COMPUTER	M.E.S.C.O.E (Wadia Campus)	S P P U (Formerly Known as Pune University)	2016-17	65.26%
XII	Abeda Inamdar Junior College Girls	MAHARASHTRA STATE BOARD	2012-13	65.67%
X	St. Joseph's Convent Girls High School	MAHARASHTRA STATE BOARD	2010-11	77.45%

BE Project Details:-

Domain : Data Mining

Title : A Model for Predicting the Eligibility for Placement of Students using Data Mining Technique

TE Project Details:-

Mini Projects / Seminar Details:-

Title : Unique Identity Project

Software : LAMP (Linux, Apache Server, MYSQL, PHP)

Title : Seminar (Information Framework for Creating a Smart City through IOT)

Technical Skills:-

- Programming in C++, Python
- SQL
- MS Outlook
- Active Directory
- HTML

Courses:-

- Python : Basic and Advanced python. Used different environments such as Interpreter(version 2.7 & 3.7), Anaconda, Pycharm, Jupyter Notebook & Sypder.
- Database Interface with Python.

Work Experience:-

Allscripts Pvt Ltd.

Client Service

(1/02/2018 – 21/12/2018)

Job Description : Integration of two platforms into one for offering better services to providers, payers & Accountable care organizations unparalleled visibility across all levels of care. The shift to outcomes-based reimbursement models created a heightened need for providers and health organizations to transition patients out of the hospital efficiently with established solutions

Tasks: Diagnosing software problems or application problems

Troubleshooting network problems

Providing thorough support and problem resolution to client over-seas primarily over phone or emails.

Assist external users of the clients technical products or services, identify, research & provide resolutions to users questions and problems.

Infosys BPM Ltd

Senior Technical Support Executive

(10/02/2021 – Present)

Personal Details:-

Father's Name : Swamy Pavankumar
Mother's Name : Swamy Rekha Pavankumar
Date of Birth : 30/04/1995
Address : Ganesh Heights, Flat No 'A'-13, Dapodi ,Pune-12
Languages Known : English, Hindi, Marathi & Tamil
Passport : P3205751
IELTS Score : 7

I hereby declare that the information provided above is correct and true to the best of my knowledge and belief.

Date :

Place :

Swamy Lisha Pavankumar