



SUNDAR RAMASUBBU

IT SUPPORT ENGINEER

PORTFOLIO

CARRIER OBJECTIVE

A Confident and Reliable It Support Engineer with Extensive Practical Experience of Working with Computers and resolving any Support Issues that are raised to the Service Desk.

Linkedin

<https://linkedin.com/in/sundar-ramasubbu-36650629>

EXPERIENCE

IT SUPPORT ENGINEER (Apr 2021 - Jun 2022)
Berg Industries,Ras Al Khaima

Responsibilities:

- * Strumis ERP Maintenance, and Backup
- * NAS Backup and Restore.
- * Exp In Access Points , Fortigate Firewalls,and D-link Routers.
- * Google Workspace (GSuite) Administration, Grandstream Ip Phones Installation,Essl Biometrics Installation and Configuration.
- * Windows Server Active Directory Deployment and User Creation.
- * Hq Mail Server Installation and Configuration
- * Windows Os Migration and Ftp File Uploads,Network Printer Installation and Monitoring.
- * Exp in Ticketing Tools (Service Now,Nagios).
- * Microsoft Outlook Installation and Configuration.

SYSTEM ENGINEER (May 2016 - Aug 2020)
Sri Venkateswara Infotech,Chennai

Responsibilities:

- * Support for Central warehousing Corporations, Chennai
- * Installation and Configuration of Rfid Sensors.
- * Support For Rfid Seals and Central Warehouse Management ERP Softwares.

SYSTEM ADMINISTRATOR(Jun 2014 - Jun 2016)
Chakra Info Solutions

Responsibilities:

- * Exp in Medical Billing Software and Configuration.
- * Exp in Xlite,Eyebeam Calling Softwares.
- * Outsourcing Systems Through Fortigate Firewall.

SYSTEM ADMINISTRATOR(Mar 2013 - Mar 2014)
Sri B.S Mootha School,Chennai

Responsibilities:

- * Support for Educom,Hcl Smart Boards.
- * Maintenance Attendance ERP System.

SYSTEM ADMINISTRATOR(Aug 2009 - Jun 2013)
Alpha Arts and Science College

Responsibilities:

- * Windows Os Installation and Configuration.
- * Support for All Labs Software.

CONTACT ME



ADDRESS

21,Paradise Building,Meena Bazaar,Bur Dubai



WEB

rsundarsoft@gmail.com



PHONE

+971 547157960

PRO SKILLS

* Service Delivery



Active Directory Management



Ticketing Tools,Ip Phones,Hq Mail Server, G Suite.



LANGUAGES

English



Tamil



Hindi



REFERENCE

1. REFERENCE NAME

Sanal K Thomos

REFERENCE DESIGNATION

HR

REFERENCE CONTACT

+971 554598590
Berg Industries

EDUCATION

B.E Computer Science

Sethu Institute of Technology, Madurai (May 2000 - Nov 2004)

H.S.C

Gandhiniketan Higher Secondary School, T.Kallupatti (Apr 1998 - Apr 1999)

S.S.L.C

Gandhiniketan Higher Secondary School, T.Kallupatti (Apr 1996 - Apr 1997)