



Syed Muhammad Sameed Asif

Computer Engineer

Mobile: +971-50-2232669 | **Email:** samid391@hotmail.com | **Nationality:** Pakistani | **Age:** 28

Marital Status: Married | **Visa Status:** Spouse Visa | **Driving License:** UAE Valid till 2026

Objective

Aspiring Computer Engineer with a dynamic and approachable personality, characterized by a keen analytical mindset, meticulous attention to detail, and a self-starting drive. Passionate about leveraging technology to create innovative solutions and dedicated to fostering positive relationships in a collaborative work environment.

Experience

IT ENGINEER | *Waves Computer LLC. (Abu Dhabi-UAE)* (01/2024 – 06/2024)

Responsibilities:

Administrate and Managed comprehensive Level 2 technical support, including troubleshooting and maintenance for both hardware and software systems on-site and remotely.

Key Achievements:

- Deployed HP Server with windows server 2022 to Grand Sheraton Dubai.
- Deployed server system image on 500 new devices in ADNEC with acronics 2021.
- Deploy Microsoft Business hub machines in Al Ain Distribution Company.
- Troubleshoot and resolve issues on client side systems on-site as well as remotely.

Software and Technologies:

Cisco Packet Tracer, MS (Hub, MDM, Intune), Apple (SEED, ABM) (VM-Ware, Acronis, Autodesk (tools)).

IT SUPPORT ENGINEER *DTS INC.* (03/2022 - 08/2023)

Responsibilities:

Provided and oversaw comprehensive Level 1 technical support, including troubleshooting and maintaining hardware and software systems both on-site and remotely.

Key Achievements:

- Recovered and rehabilitate malware effected systems in the network.
- Troubleshoot and resolve issues on client side systems on-site as well as remote
- Providing end user support with Jira service desk software

Software and Technologies:

Jira Service Desk, Zendesk, Nagios, Zabbix, Slack, SharePoint and Lansweeper (tools).

ITSUPPORT EXECUTIVE | *MUSHKO(LTD)* | 10/2020 - 11/2021

Responsibilities:

Provided and Managed comprehensive Level 1 technical support, including troubleshooting and maintenance for both hardware and software systems on-site and remotely.

Key Achievements:

- Deployed windows server 2019 in a ransomwares effected environment.
- Troubleshoot and resolved issues on client side systems on-site as well as remote.

Softwares and Technologies:

Allegro, SAP CRM, Genesis, INCAM pro, and VMware (tools).

INTERNEE | REEMS DIGITAL | 11/2018 - 03/2019

- Developed basic functionalities.
- Perform basic QA testing.

Hands-On

TECHNICAL:

- **Hands on Programming Languages:** Python, PHP, Cshell, C++, SQL.
- **Technologies tools:** Jira Service Desk, Zen desk, Nagios, Zabbix, Slack, SharePoint, Lansweeper, Gitbash,VMware.
- **Hands on IDE:** Pycharm, PHP-storm, VisualCode.
- **Management Services:** Mobaxterm, Putty.
- **OS:** windows, Linux, macOS.

SOFT SKILLS:

- Excellent communication
- Management
- Leadership
- Project Management And Handling

Education

B.E | 2021 | NED UNIVERSITY OF ENGINEERING AND TECHNOLOGY

- Major: Computer Information System Engineering (CIS)

INTERMEDIATE |2014 |BOARD OF INTERMEDIATE EDUCATION KARACHI

- Major: PRE-Engineering

MATRICULATION |2012 |BOARD OF SECONDARY EDUCATION KARACHI

- Major: Science

Certificates

MICROSOFT ADMINISTRATOR| MICROSOFT

APPLE ADMINISTRATOR JAMF| APPLE

CERTIFIED NETWORK SECURITY SPECIALIST| ICSI.CO.UK

DYNAMICS OF LEADERSHIP AND ITS CHALLENGES| ASHRAE NED-UET