

AHMED NASSER TAHA

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Date of Birth : 23/7/1992
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CAREER SUMMARY

Experienced and professional IT manager with over six years of valuable experience in monitoring performance to ensure company success. Reputation for continually achieving on time and under budget performance goals. Accustomed to handling IT support, managing IT projects and supporting various departments with IT tools and applications. Bringing forth a motivated attitude and the ability to establish strong and productive relationships with other company members. Dynamic and strategic thinker, adept at developing and implementing cutting edge information technology solutions for a wide variety of business functions, including project management, resource distribution and process development. Adept at troubleshooting information systems and providing quality assurance and IT support. Strong leader with exceptional communication and team building skills with experience training and managing a team of IT professionals in a large office setting. Committed to implementing the newest and best technological initiatives to help new and existing businesses become the best they can be.

EXPERIENCE

IT Manager – Tajan

Oct 2017 – Present (4 years +)

- Lead team of IT professionals providing technological support for +450 employees.
- Keep up to date on new and innovative technology solutions and analyze them for potential implementation.
- Maintained and administered computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations.
- Ensuring maintenance of the overall infrastructure of the Company's servers, firewalls and network applications.
- Ensuring the security of data, network access, and backup systems.
- Provided staff and users with assistance solving computer related problems, such as malfunctions and program problems.
- Responsible for training and orientation of new IT hires.
- Coordinated with vendors and with company personnel in order to facilitate purchases.

IT Specialist – Tajan

Jun 2015 – Oct 2017 (2 years 5 months)

- Provided technical support with the IT team for +450 user in Software and Hardware.
- Handled all desktop support issues (Computers, Laptops, Printers, Projectors, etc...).

EDUCATION

- Bachelor of Computer Science, Higher Institute of Computer Science (2015) (3.37/4.0).
- Graduation Project: RSA Public Key Cryptography, (Excellent).

SKILLS

- System Administration
- Database Administration
- Server Administration
- Network Administration
- Analytical Skills
- Network Security
- Firewalls
- Time Management
- Leadership
- Problem Solving
- Project Management
- Organizational Skills
- Team Work
- Cloud Computing
- MCSA
- CCNA
- CCTV
- Technical Support
- Software Development
- IT Infrastructure Management
- AI and IOT

LANGUAGE

- English: Full Professional.
- Arabic: Native Speaker.