



Birunael Biruk

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Family Visa

Professional summary:

I'm a Nurse and sales person motivated to maintain customer satisfaction by providing outstanding customer service with the goal to achieve company and personal goals.

Summary of Skills:

- Professional, friendly attitude
- Experience on handle customers and customer calls
- Communication skill with team and customers
- Skilled in manage multiple responsibilities simultaneously
- Record keeping and reporting

Career Summary:

Mojo Retail store: Mojo, Ethiopia

Retail Sales Associate

March 2022 - January 2023

- Greeting customers in a timely fashion while quickly determining their needs.
- Recommending merchandise to customers based on their needs and preferences.
- Describe merchandise and explain use, operation, and care of merchandise to customers
- Maintaining knowledge of current sales and promotions, policies regarding payment and exchanges and security.
- Complete all cleaning, stocking, and organizing tasks in the assigned sales area.
- Build relationships with customers to increase the likelihood of repeat business.

MEDICAL SANS FRONTIER (MSF) Spain: Addis Ababa, Ethiopia

Clinical Nurse

March 2018 - March 2022

- Assessing, observing, and speaking to patients
- Recording details and symptoms of patient medical history and current health
- Preparing patients for exams and treatment
- Administering medications and treatments, then monitoring patients for side effects and reactions
- Creating, implementing, and evaluating patient care plans with the medical team
- Performing wound care, such as cleaning and bandaging them
- Assisting in medical procedures as needed

Action against Hunger: West Hararghe Zone, Oromia Region, Ethiopia

CMAM Capacity Building Officer

August , 2016 to July , 2017

- Supported government health staff on the implementation of national CMAM protocol and identified areas of improvement.
- Organized on-the-job training and support of health office staff regarding CMAM activities.
- Followed the implementation of national CMAM Protocol and implemented nutrition activities of high quality.

Save the Children International : Woldia Area Office,Amhara Region,Ethiopia

Project Officer (Comprehensive Sexuality Education project) May, 2014 to June, 2016

- Worked closely with Regional, Zonal Education and Health Bureaus, Health Facilities and Schools in the course of project planning, implementation and monitoring & Evaluation
- Established strong referral linkage between CSE schools and Health facilities and in a way that offered friendly SRH services and information to adolescents in the schools.

Harari Regional State: Aboker Woreda Health Center, Harar City

Clinical Nurse

August 2010 to April 2014

- Assessing, observing, and speaking to patients.

- Administered drugs, medication, and injections to patients and ensured medicines are appropriately received, stored, and administered to patients.
- Observed and recorded the condition of patients, assisted with tests and evaluations, & carried out routine investigations.
- Treated patients with respect and dignity, and gave attention to individual needs and wishes Prioritizing workloads and allocating patients appropriately.

Education:

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| Bsc Degree in Clinical Nursing | July 2015 - December 2018 |
| Bachelor of Art (BA) Degree in Sociology | October 2011 - November 2014 |
| Diploma In Nursing | October 2005 - September 2008 |

License and certifications:

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| Nurse License | from Addis Ababa Health Office |
| Nurse license | from Oromia RegionHealth Office |