



CURRICULUM VITAE

EL-SAYED EL-SEBAEI

PROFILE

Enthusiastic and passionate with more than 3 years of experience provided excellent customer satisfaction both in person and on the phone, El-Sayed is pro-active individual with a strong determination to achieve good results.

CONTACT



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+971502329159



Al Musaffah. Abu Dhabi

SKILLS

- **High communication skills.**
- Work with groups & individuals.
- **Strong customer service.**
- Multi-tasking.
- **High computer skills.**
- Quick & easy learner.
- Always searching for doing the best all best.
- **Adaptation quickly.**

LANGUAGE

- Arabic as a mother tongue.
- English is very good.

REFERENCES

- Upon your request.

EDUCATION

UNIVERSITY OF Kafr Elsheikh

General in Diploma of Education

(2021)

UNIVERSITY OF Kafr Elsheikh

Fundamentals of Digital Transformation Certificate

(2021)

UNIVERSITY OF Mansoura

Bachelor in English language and literature

(2018)

EXPERIENCE

Telecom Egypt "we" (January 2018 – March 2019)

Customer service

- Receive inquiries, requests, complaints and malfunction.
- Follow all inquiries, requests, complaints and malfunction to solve and answer customer to feel the satisfaction about the services and products.

Orange (February 2017 - December 2017)

sales agent

- Help and serve the customers carefully to find a suitable product.
- Improve the services with team to reach to more and more at work.

Al-Tantawi Optics (May 2015 - November 2016)

sales agent

- Help and serve the customers carefully to find a suitable product.
- Help people with special needs help to be convinced with our product.
- Choose the products to be upgraded in the store.

PERSONAL INFORMATIONS

- Full Name: El-Sayed Abd-Elmoneim El-Sebaei Mohamed Shalabi.
- Age: 26.
- Visa: Tourist/Single-long.
- Military Statues: Finished.
- Statues: Single.
- Nationality: Egyptian.