

# RAMI SAIFO

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Organized and dependable [Supervisor] with [6] years of experience. Successful at managing multiple priorities with positive attitude. Willing to take on greater responsibilities to meet team goals. Hardworking Supervisor offering a background enforcing policy and developing safety procedures.

## EXPERIENCE

**07/2020 TO 12/2021**

**SUPERVISOR**, VIBES CAFÉ AND RESTORANT – SYRIA, DAMASCUS

- Built customer retention and satisfaction by delivering top-quality service.
- Managed staff rotes, planning workloads effectively and strategically.
- Managed store opening and closing, taking key holder responsibilities seriously to uphold robust security.

**08/2019 TO 07/2020**

**SUPERVISOR**, Z BAR, Umayyad Hotel – Syria, Damascus

- Managed store opening and closing, taking key holder responsibilities seriously to uphold robust security.
- Managed daily planning of workplace operations, clearly communicating targets to staff for smooth, efficient task delivery.

**02/2017 TO 05/2019**

**SUPERVISOR**, DOUKMAK CARPETS – SYRIA, DAMASCUS

- Built customer retention and satisfaction by delivering top-quality service.
- Offered instruction, coaching and motivation for enhanced team morale
- \* Collaborated with multidisciplinary teams to deliver projects and uphold company standards.

**01/2018 TO 10/2018**

**SEALER**, L'OREAL PARIS – SYRIA, DAMASCUS

- Kept conveyor belts clear of obstructions to reduce item damage and delay
  - Observed output to check for quality and conformity to standards.
- Carried out checks on production plant equipment.

## EDUCATION

**BACHELOR'S BUSINESS ADMINISTRATION**, DAMASCUS UNIVERSITY -2022

**DIPLOMA IN ELECTRONIC TICHNOLOGIES**, TICHNICAL INSTITUTE – 2010

## **SKILLS**

- Business administration
- Team supervision
- Customer service

## **TRAINING COURSES**

- communicate and serving effectively with Christina Kashar.
- Marketing and management skills with Prof. hadi haddad ( Re-self company )