

PERSONAL INFORMATION:



Mohammad Al-Hamad
Abu Dhabi, UAE.

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Date of birth: 13-Mar-1991

Nationality: Syrian

Visa Status: **Dubai** Transferable residence Visa with NOC

Driving license: ongoing

PROFILE:

- IT Engineer with Bachelor Degree in Computer Engineering.
- 7 years of Experience in this field

KEY WORDS:

- AWS, Microsoft Azure, HP Aruba office 365.
- MSCA 2016, Windows SERVER 2003/2008/2012/2016/2019, Active Directory, DHCP, DNS, Group Policy, Vulnerability management tools
- CCNA, Routers, Switches, OSI, VOIP
- Exchange 2016, SharePoint, SQL Server.
- Firewalls PfSense, TMG, Fortigate.
- VMware workstation, Hyper V, Citrix and VDI
- Technical support for Windows, Mac OS, Linux.
- Digital PBX
- Wireshark, Network Analysis, Troubleshoot Fix.

EXPERIENCES in UAE:

PRIMEAT – IT SOLUTION
AD, UAE

SEPTEMBER 2020 TILL NOW

FREELANCER IT CONSULTANT

CAN JOIN IMMEDIATELY

SERVER / NETWORK ENGINEER

- Apply ISO 27001 standard on all Company which work with us.
- Maintenance Servers with windows /Linux operation system.
- Exchange and Mail System
- Active Directory, Group policy, permissions.
- Development Plans for Networks and systems.
- Backup plan, Disaster Plan, Veeam Backup,
- Deal with Cisco equipment like routers and switch
- Install VoIP Systems.
- Monitor all Event in Network to insure everything is good
- Firewall and security policy
- VPN Connection between Branches
- Cabling structure
- CCTV System
- File server
- UPS systems
- Wireless ,Wi-Fi System
- Search and solve problems
- Access control
- Biometric Devices
- Document of network
- ERP System
- Deal with SQL Database
- Some programming information
- Digital PABX

ALYAFOUR CONSTRUCTION
AD, UAE
MARCH 2020 TO SEPTEMBER
2020

SERVER / NETWORK ENGINEER

- Designing and implementing new network solutions and/or improving the efficiency of current networks Design Telecommunication System for new projects
- Maintenance Servers and PCs in Main office and Sites and CCTV System.
- Backup Plan and Security Plan.
- Cisco equipment management
- PABX System
- Install all Required Software on all Engineering Devices.
- Troubleshooting Fix
- Arranging scheduled upgrades
- Updating network equipment to the latest firmware releases
- Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS and DHCP
- Reporting network status to key stakeholders
- Manage Mail System

EXPERIENCES in Syria:

SAKE ENGINEERING
DAMASCUS, SYRIA
1-11-2018 TILL 13-3-2020

EBLA SOX COMPANY
DAMASCUS, SYRIA
1-12-2018 TILL MARCH 2020
VISITING SYSTEM +ONLINE
SUPPORTING

AL-HARAM FOR MONEY
TRANSFER
1-1-2017 TILL MARCH 2020

GLOBAL TECH SYRIA
1-11-2015 TILL 1-5-2017
FULL TIME

SERVER / NETWORK ENGINEER

- Designing and implementing new network solutions and/or improving the efficiency of current networks Design Telecommunication System for new projects
- Maintenance Servers and PCs in Main office and Sites and CCTV System.
- Backup Plan and Security Plan.
- Install all Required Software on all Engineering Devices.
- Ensure security and privacy of networks and computer systems
- Updating network equipment to the latest firmware releases
- Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS and DHCP
- Manage Mail System
- Receive the ticket from client and process it
- Develop the system
- Backu for database system
- Managing the servers
- Policy to protect the network
- Deal with network equipment's
- Maintenance the VPN connection witj HQ office
- CCTV System
- Fix Routers problems
- Online supports

EDUCATION

- Communication Engineering bachelor from Damascus University, graduate from 2016
- Master in wen technologies in Syrian virtual university (ongoing)

TRAINING COURSES

- CCNA , MCSE , Linux, Exchange, TMG ,Fortinet ,SharePoint ,other

OTHER SKILL

- Web design
- Web developer
- Photoshop and illustrator and montag
- Social media administrator and Ads campaign
- Arabic
- English

LANGUAGE

Key Skills achievement and Competencies

- Creative Technical support experience.
- Communication, analytical and interpersonal skills.
- Adaptability and work under pressure.
- Team work.
- Training the staff
- Professional in dealing
- Learn quickly