



CONTACT

@ nemanalaa79@gmail.com

📞 +971585145060

UAE, Sharjah



EDUCATION

HIGH SCHOOL , SYRIA
2016

English course
(ELITS ONLINE)



Novosibirsk medical university
(2018 – 2019)

Other information

Data of birth: 2/10/1998
Visa Status: Resident Visa
ETA: one month notice

ALAA NEMAN

PROFESSIONAL SUMMARY

- ❖ A well presented, articulate and confident individual with a proven ability to provide exceptional customer service.
- ❖ Experience of working with clients from different cultures & background, and providing the best service to the customer.
- ❖ Polite and courteous when dealing with customers all the time

SALES PROMETER

Virgin mobile (Sharjah – UAE)
(1/12/2020 – still working)

- Set and achieve personal sales goals while supporting the goals of the team
- Welcome customers and explain products & prices, & answer all the customer questions
- Work as a team player to ensure each customer receives the best service possible.
- Helped organize and prepare the kiosk at the beginning of the day

SALES ASSOCIATE

Bambino (Novosibirsk – Russia)
(1/10/2018-29/8/2019)

- Convincing clients to purchase full out fits helping to fit children into high quality clothing. Specializes in enhancing sales with a level of customer service and finding exactly what the customer wants.

TELECOMS

Quality Living L.L.C (Dubai – UAE)
(20/11/2019-20/11/2020)

- Handle inbound & outbound calls & follows up with the customer through the telephone.
- Obtain customer information like (address) and keep customers document secured

SKILLS

LANGUAGES

Arabic	Native
English	Professional
Russian	Elementary

COMPUTER SKILLS

M.S OFFIC	<div><div></div></div>
WEB	<div><div></div></div>

STRENGTHS

Communication and Negotiation Skills

Customer service

Punctuality

Public speaking

Team player

Highly adaptable

Leadership skills