

ARNOLDO RAMIREZ DEL TORO

Dubai ARCH TOWER- CLUSTER G apart 3503

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OBJECTIVE

Inventory planning and operations oversight experience with 10 years in progressive roles construction supervisor capable of managing project and personnel in telecommunications projects with great adaptability to the place where the project is executed

EXPERIENCE

UFINET - Latam

1/05/2017 - 18/11/2019

Engineer Networking

Completed projects by effectively applying engineering , technical and maintenance procedures .

Led strategic planning sessions for site engineering , designs projects telecommunication Fiber optic.

Generate reports and ensure that all incidents engagements updated correctly

IFX Network

September 2016 - Abril 2017

Coordinator implementation

Execute on time, under budget project management on complex for senior leadership.

Support to the technical personnel, giving them the best tools to solve the problems of the optical fiber network.

Determined project schedule and maintained timeline with proactive adjustment to work flow.

Develop and maintain service level Agreement (SLA) with suppliers.

Senior Management of claims, requests and suggestions presented by clients.

SKILLS

Networking configuration : TCP/ IP , highly experienced Fiber optic.

Leadership and operations : Service customer -oriented.

Knowledge Project Management and ITIL.

English : IntermediateI am studying English at the ESDUBAI institute, to improve my knowledge of the language.

REDCOM Ltda

Jun 2012 - Jul 2015

Lead technician

Provide technical support implementing network

Gathering daily and monthly reports for all retailers technical incidents.

Follow-up the daily task with the team members and ensure that all incidents engagements updated correctly.

EDUCATION**University**

1997-2005

Bachelor degree

Engineer Electronic

University Javeriana

2005

Course

Mobile Communications

FEUD

2016

Course

Certificate ITIL Version 3.0

FEUD

2016

Course

Project management