

## **ISMAEL FARAH**

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Current Location: Al Satwa, Dubai, UAE



### **Personal Information:**

Date of Birth: March 14, 1990

Gender: Male

Citizenship: Morocco

Languages: Arabic, English, French

### **Professional & Educational Details:**

Work experience: 7 years

Roles: Security Supervisor, Sales Assistant /Customer Service, Waiter

Previous Employer: Farnek Company UAE, Al Manara Mall, Al Ghrabli Restaurant

Visa Status: Visit Visa

Education: High School Diploma, Electrical Technician Certification

**OBJECTIVE:** I have team spirit, high skills in leadership and communication, and I look for an opportunity to contribute to the success of an organization. I am also characterized by perseverance, sacrifice and positivity which enable me to achieve goals of the Company.

### **WORK EXPERIENCE:**

Farnek Company, UAE | 2020-2022

#### **Security & Supervisor**

- Implemented Security Measures
- Maintain law and order in area of jurisdiction
- Write and submit security reports
- Protect the people and property
- Conduct routine patrols with team
- Respond to alarms and distress calls
- Ensure all security systems, like the Fire alarms and CCTV are working properly

Al Manara Mall, Morocco | 2018-2020

#### **Sales assistant / Customer Service**

- Attending to customer needs
- Dealing with any queries or complaints
- Helping shoppers find what they need
- Concern to individual complaints and therefore taking corrective measures
- Updating displays regularly
- Making sure sales targets are met

Al Ghrabli Restaurant, Morocco | 2016-2018

#### **Waiter**

- Greet and escort customers to their tables
- Taking guest orders
- Communicate order details to the Kitchen Staff
- Check dishes and kitchenware for cleanliness and presentation and report any problems