



# Tata lazouguene

## PROFESSIONAL EXPERIENCES

**20/01/2021-present ( Sandro- Maje- Guess- Aape)- Dubai Mall**

### SALES ASSISTANT

- Supporting the store ,manager to increase revenue streams and profil targets.
- Providing a friendly and helpful service to customers.
- Ensuring all areas of the store remain tidy at all times ( visuel merchandis, replenishment).

**15/12/2020-13/01/2021 Motiongate - Dubai**

### GUEST SERVICE REPRESENTATIVE

- Provides genuine hospitality and teamwork on an ongoing basis.
- Gives personal attention, takes personal responsibility .
- Work with the plan managers to resolve guest complaints.

**2018-2020 Two Brothers B&M Store – Algeria**

### CASHIER

- Responsible for the the sale and rewards of lottery tickets and other products.
- Resolved customer complaints

**2018-2015 Adidas Sport Performance Store – Algeria**

### SALES ASSOCIATE

- Operating a point of sale customer system.
- Maintaining stock levels in order to meet company and store goals .
- Maintainig and exhibiting excellent customer .

**2014-2015 H&M Store – Algeria**

### Seles Executive

- Communicating with costomers to assess and satisfy them.
- Achieving sales targets set by using advanced sales techniques.

## EDUCATION

**October 2020 to Present Nest Academy of Management Education – Dubai**  
**Master's in International Business Management**

**September 2018 to July 2020 University of Bejaia – Bejaia- Algeria**  
**Master's in Microbial Biotechnology**

**September 2015 to June 2018 University of Bejaia – Bejaia- Algeria**  
**Bachelor's in Microbiology**

## CONTACT

**Date of Birth:** 08/02/1996

**Nationality:** Algerian

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## PROFILE

Motivated enthusiastic and passionate sales associate with an outstanding customer service experience. I would like to be part of the organization, where I will be able to use my excellent experience and my skills accurately in order to contribute effectively and above all to the organization's success. I will also learn and constantly reform to improve my career in challenging positions .

## LANGUAGES

**Arabic :** Excellent written and spoken

**French :** Excellent written and spoken

**English :** Excellent written and spoken

## SKILLS

- Communication skills
- Cheerful, approachable and organized.
- Time management
- Team player
- Negotiation and persuasion
- Motivated, passionate and enthusiastic.
- Creative
- Microsoft office skills

## HOBBIES

Sports



Reading Books



Social media



Cinema

