



Tata lazouguene

PROFESSIONAL EXPERIENCES

CONTACT

20/01/2021-present (Sandro- Maje- Guess- Aape)- Dubai Mall

Date of Birth: 08/02/1996

Nationality: Algerian

Phone Number : +971 568 241 969

E-mail: iazouguenetata1996@gmail.com

Address: Dubai Sports City

SALES ASSISTANT

- Supporting the store ,manager to increase revenue streams and profil targets.
- Providing a friendly and helpful service to customers.
- Ensuring all areas of the store remain tidy at all times (visuel merchandis, replenishment).

15/12/2020-13/01/2021 Motiongate - Dubai

GUEST SERVICE REPRESENTATIVE

- Provides genuine hospitality and teamwork on an ongoing basis.
- Gives personal attention, takes personal responsibility .
- Work with the plan managers to resolve guest complaints.

2018-2020 Two Brothers B&M Store – Algeria

CASHIER

- Responsible for the the sale and rewards of lottery tickets and other products.
- Resolved customer complaints

2018-2015 Adidas Sport Performance Store – Algeria

SALES ASSOCIATE

- Operating a point of sale customer system.
- Maintaining stock levels in order to meet company and store goals .
- Maintainig and exhibiting excellent customer .

2014-2015 H&M Store – Algeria

Seles Executive

- Communicating with costomers to assess and satisfy them.
- Achieving sales targets set by using advanced sales techniques.

PROFILE

Motivated enthusiastic and passionate sales associate with an outstanding customer service experience. I would like to be part of the organization, where I will be able to use my excellent experience and my skills accurately in order to contribute effectively and above all to the organization’s success. I will also learn and constantly reform to improve my career in challenging positions .

LANGUAGES

Arabic : Excellent written and spoken

French : Excellent written and spoken

English : Excellent written and spoken

SKILLS

- Communication skills
- Cheerful, approachable and organized.
- Time management
- Team player
- Negotiation and persuasion
- Motivated, passionate and enthusiastic.
- Creative
- Microsoft office skills

EDUCATION

HOBBIES

October 2020 to Present Nest Academy of Management Education – Dubai
Master's in International Business Management

September 2018 to July 2020 University of Bejaia – Bejaia- Algeria
Master's in Microbial Biotechnology

September 2015 to June 2018 University of Bejaia – Bejaia- Algeria
Bachelor's in Microbiology

Sports

Reading Books

Social media

Cinema