



Renjith Kulakkattukudy Sasi

Siebel Developer

Having 10+ years of Experience in IT in the areas of Application development and implementation and excellent hands-on experience in Order Management, Siebel Loyalty Application, Siebel Public sector, Loyalty Partner Portal and Loyalty Member Portal. Customizing Siebel Business requirements using Siebel Tools. 8.1, IP16, IP 17, 19.10, 23.10. Good at Customer Relationship Management (CRM) approach in creating and implementing e-Business solutions utilizing various versions of Siebel products.



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SKILLS

- Siebel Configuration, eScript, Workflows, REST API, Open UI
- Siebel EIM, Siebel EAI
- Oracle PLSQL
- Java
- HTML
- JavaScript
- Unix
- XML
- Defect Tracking Tools- HP Quality Centre
- Domain worked- Telecom, Airlines, Banking

Certified Salesforce Administrator MS Dynamics 365 CRM Trained

LANGUAGE

English

Full Professional Proficiency

Malayalam

Native or Bilingual Proficiency

Hindi

Full Professional Proficiency

Tamil

Professional Working Proficiency

EDUCATION

B.E Computer Science - 2012- 77.7% - Nandha College of Technology - India

WORK EXPERIENCE

Senior Siebel Developer Accenture

05/2023 - 11/2024

Bengaluru, India

Roles

- Involved in the Development/Customization of the Application using Siebel Tools.
- Configured Siebel tools, workflows, and business components. Designed and implemented Siebel EAI solutions for system integrations.
- Abided to agile principle of working with timely delivery and proactively participate in handling issues.
- Designed and implemented REST APIs for seamless system integration

Siebel Developer II DXC Technology

01/2019 - 11/2022

Dubai

Roles

- Handled Siebel public sector, Loyalty Application, Loyalty Member Portal and Loyalty Partner Portal.
- Developed and customized Siebel CRM applications according to business requirements by following Siebel recommended best practices
- Communicating with Design team to come up with the best solution for business requirement.
- Knowledge on Basic Siebel Admin tasks like deployment, various Server Components monitoring.

Programmer Analyst Cognizant Technology Solutions

11/2016 - 01/2019

Bengaluru, India

Roles

- Automated business processes using Siebel Workflow and Business Services.
- Involved in Unit Testing and user acceptance for the QCs.
- Supporting testing issues in Quality Center, Debugging and bug fixing.
- Documented technical specifications and user guides.

Software Engineer Tech Mahindra

03/2014 - 11/2016

Bengaluru, India

Role

- Involved in the Development/Customization of the Application using Siebel Tools.
- Good in business requirement gathering and analysing in coordination with team.
- Have worked on areas like Configuration, Scripting, WF, etc.
- Following Siebel recommended best practices of coding and configuration.

Software Engineer iGate Global Solutions

02/2013 - 06/2013

Chennai, India

Role

- Trained in J2EE domain.