



## Joyal George John

Email: [joyal.g.john047@gmail.com](mailto:joyal.g.john047@gmail.com)

Phone: +971559249786

Current Location: Dubai



## PROFILE SUMMARY

---

- **Cisco CCNP Certified. Cisco ID: CSC014122588 .**
- Completed Professional training on Cisco CCNA & CCNP Routing and Switching.
- I have clear understanding of Cisco Routers and Switches.
- Well versed with LAN & WAN implementation.
- Comprehensive problem solving abilities and willing to learn team facilitator hard working.

## TECHNICAL SKILLS

---

### Learner with an attitude to make a good career in Networking

- Completed CCNA & CCNP Professional training.
- Currently pursuing Microsoft Azure Certification.
- Good knowledge of OSI & TCP/IP model.
- Configuration and Troubleshooting Cisco 1800, 2600, 2800 series routers.
- Configuration and Troubleshooting Cisco Switches (L2, L3)
- Configuration and Troubleshooting of Cisco 2950, 3750 series catalyst switches.
- Configuration of routing protocols: - STATIC, RIPv1, RIPv2, EIGRP, OSPF, IPv4, IPv6.
- Switching: - VLAN, Trunk, Port Channel- LACP, PAGP, STP, RSTP, Switch Security.
- Route summarization, Load balancing.
- Hands on experience of cisco routers backup, recovery & password breaking, STUB, LSA.
- Implementing LAN and WAN connections using switches and routers.
- Basic Knowledge of VPN.
- BGP V4 and MPLS
- Others: - ACL, NAT, PAT, DHCP, DNS.

## PROFESSIONAL EXPERIENCE

---

**Braddock Infotech**  
**Junior Network Technician**  
**May 2021- May 2022**

### Roles & Responsibilities:

- Managing workstations and servers.
- Perform regular security checks on workstations and servers.

- Managing network devices: switch.
- Providing network administration and support.
- Helping customers with their network related issues.
- Troubleshooting Desktop, Laptop, Workstation & LAN.
- Configuring and troubleshooting client mails.
- Install Application Software, Antivirus & Update definition patches.
- System State backup & Restoration
- Resolving user queries remotely using remote assistance & Remote Desktop.

## EDUCATION

QUALIFICATION	BOARD/UNIVERSITY	YEAR OF PASSING	PERCENTAGE/SCORE
10th	Marthoma Senior Secondary School , kozhencherry	2012	62.00 %
12th	Marthoma Senior Secondary School , kozhencherry	2014	62.65 %
DDMCA	Sree Narayana Guru Institute of Science and Technology	2014 - 2019	70.53 %

## EXTRA-CURRICULAR

- Event Coordinator National level IT Fest "INIZIO 2K19"- Sree Narayana Guru Institute of Science and Technology.
- Joint Coordinator National level IT Fest "INIZIO 2K18"- Sree Narayana Guru Institute of Science and Technology.
- Main Coordinator National level IT Fest "INIZIO 2K19"- Sree Narayana Guru Institute of Science and Technology.
- Completed Professional training on Cisco CCNA & CCNP Routing and Switching from Bsoft, Kochi.

## PERSONAL DOSSIER

Date of Birth : 14 August 1996  
 Permanent Address : Malayil Poovannum Thadathil (H)  
 Karemveli P.O , Punnackadu  
 Kerala.  
 Current address : Al shab colony  
 Hor al anz  
 Abu Hail  
 Nationality : Indian  
 Marital Status : Single

## DECLARATION

I hereby declare that all the information given above is true and correct to the best of my knowledge.

Date: 21/05/2022  
 Place: Hor al anz

Joyal George John