



MARY BHARANI

CAREER OBJECTIVE :

I intent to be a part of an Organisation where I can constantly learn and develop my Technical and Management skills and make best use of it for the growth of the organisation. I look forward to establishing myself by adapting new technologies as well.

EDUCATION AND QUALIFICATIONS:

Qualification	Institution	University/Board	Year of Passing
B. Tech (CSE)	Pragati Engineering college	JNTU-K	2017 - 2021
Intermediate	Sri Sai Aditya Junior College	Board of Intermediate	2015 - 2017
SSC	Bhashyam Public School	S.S.C	2015

TECHNICAL SKILLS :

Software Languages: C,Python

Utility Package: MS-office (Word,Excel,PowerPoint)

Operating Systems: Windows and Android

EVENTS OR WORKSHOPS ATTENDED:

1. Attended a Workshop on Fundamentals of Machine Learning.
2. Done Certification in Python Programming for Everybody on Course Era.

WORK EXPERIENCE:

CUSTOMER SERVICE REPRESENTATIVE

Amazon, India July 2021 to March 2022

Customer service Representative with one year of experience in telephone customer service, including sales and customer care.

1. Provided quality customer service to 40+ members daily to build brand loyalty.
2. Maintained a positive attitude at all times in a fast-paced environment
3. Received a positive feedback rating of 96% based on customer satisfaction surveys.
4. Provided Excellent quality customer service by patiently listening and communicating company policies with empathy.

CONTACT DETAILS

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PERSONAL DETAILS

ADDRESS :

Bur Dubai
Dubai
United Arab Emirates

DATE OF BIRTH:

13-08-2000

GENDER :

Female

NATIONALITY :

Indian

LANGUAGES KNOWN

English
Hindi
Telugu

STRENGTHS

Interpersonal skills
Communication Skills
Time Management
Active Listening