

Dexter D. Querubin

Satwa, Dubai, UAE

050 4053314

querubin.dexter11@gmail.com



Professional Profile

Responsible and very ambitious individual. Customer service focused, dedicated and energetic. Highly organized and personable Server with experience in providing exceptional customer service in a known Fast-food restaurant in UAE

- Dedicated to ensuring customer satisfaction by remaining accessible and friendly.
- Exceptional interpersonal and team building skills with an aptitude for building rapport with a diverse range of customers, managers and colleagues; talent for quickly resolving issues prior to escalation.
- Thorough knowledge of menu offerings.
- Skilled at anticipating, identifying and fulfilling guest needs and clarifying special orders.
- Success multitasking while remaining professional and courteous in fast-paced environments.

Qualifications

- Quick learner
- Computer proficient
- Customer oriented
- Team building
- Disciplined
- Strong work ethic

Professional Experience

AL TAZAJ FAKIE BBQ CHICKEN RESTAURANT

2017 up to March 2020

2nd December Street Dubai UAE

Cashier cum Server

- Assist customers in order selection by promoting specific menu items and specials.
- Respond to inquiries regarding meal preparation and service.
- Maintain contact and coordinate with kitchen staff to ensure timely and accurate order preparation.
- Regularly follow up with customers and promptly fulfill additional request.
- Accept payments from customers and make changes as necessary.
- Maintain knowledge of current menu items and preparation methods.
- Answering calls from customer regarding orders
- Assisting and resolving admin problems.

Educational Background

Tertiary: 2015-2016

*Alternative Learning System (ALS) –
Taal, Batangas, Philippines*

Secondary: 2010-2014

*Gov. Feliciano Leviste Memorial National High School
Batangas, Philippines*

Personal Information

Birthdate: August 3, 1997
Place of Birth: Batangas, Philippines
Gender: Male
Status: Single
Nationality: Filipino

Character Reference

Available upon request