



CHANDUNAYAK NAYAKAWADI

7411631697 | cnayakawadi.cn@gmail.com

Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

Experience

- **Hinduja Global Solutions** 18-April-2008 - 30-April-2010
Claims processing executive
Processing US Health care claims from back end
- **AXA Company** 23-June-2010 - 23-Oct-2012
Associate
Processing UK general insurance process from back end
- **Infosys BPM LTD** 23-June-2013 - 15-Feb-2022
Senior Process Lead
Updating partners and customers tools access for ordering process pre ordering process

Education

- **KSS University Dharwad** 2006
B.com
62.75
- **Amrutheshwar Comp PU** 2003
PUC
73.33
- **Shree Amrutheshwar Comp.JR. College** 2001
SSLC
48.80

Skills

- Handling various types of customers and clients Calls, Queries, via phone calls, emails and Chats. Team handling of around 20 members. Handling all type of Escalations. Handling and maintaining Internal and external Reports via MS office such as Excel, Power point (PPT), word. Etc

Projects

- **Quality improvement**
Quality and Metrics improvement

Achievements & Awards

- I Star awards, Spot awards, Best performance awards. Etc...

Personal Details

- **Father's Name:** Husenanayak Nayakawadi
DOB: 04th - Nov - 1983
Religion: Muslim (Islam)
Languages: English, Hindi, Urdu, Kannada
Interests: Singing, Traveling, Drawing, Cooking, Playing Carom, Chess, Cricket Etc.
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