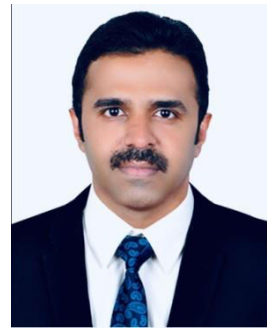


SYAMKUMAR MUNDACHAL

Sharjah, UAE

Contact: +971-555954954

Email: syamndl@gmail.com



A persuasive, energetic, positive-thinking individual possessing strong inter personal skills, experienced in working with a team and equally comfortable working alone. Resourceful with the ability to assess all issues adequately protecting clients and completes projects producing professional results while adhering to rigid deadlines. Listen to determine needs of clients before offering a solution. Fully computer literate and quick learner of technology.

PROFILE

- Possess keen business acumen in analyzing and understanding business requirements, customer-value maximization and developing new business processes and revenue streams.
 - High degree of personal integrity and professionalism
 - Excellent client relationship management ability
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PROFESSIONAL EXPERIENCE

Sales Cum Cashier - Najmat Al Shuwahein Computers & Mobiles LLC, Sharjah (2014-2018)

- Demonstrated new available technologies in the market and recommend best choices to customers
- Selling mobile phones, computer accessories and helped to solve technical issues related to the same.
- Expertise in cash flow maintenance, appropriate expense/ income record and performed all duties of a Cashier.
- Identified and analyzed client goals and developed marketing strategies and solutions to achieve client objectives.

Sales Cordinator in Rural Distributor - Bharati Airtel, India (2011-2013)

- Scheduling meetings with clients and increasing the sales volume in a wide range, Also finding new clients in the market time to time.
- Achieving monthly target by distributing surplus sim cards, recharge cards to retail clients.

Mobile phone Technician - Sathya Sai Communication & Electronics, Kerala (2008-2011)

- Incorporated new techniques as and when required during repairing process
- Maintained higher customer satisfaction with high quality work
- Resolving software and hardware issues on request

Customer Service Cum Cashier – Omega Diesels Automobile Company, Kerala (2004-2007)

- Proper record maintenance of vehicle repairs, services, inventories and expenses
- Purchasing/replacing of Spare parts, defective material by consulting the supplier
- Provides exceptional services to all the customers and suppliers

EDUCATIONAL CREDENTIALS

- Diploma in cellular phone Hardware & Software Technology (NOKEYO CELLULAR COLLEGE, PAYYANNUR, 2008)
- ITC Electronic Mechanic from Kottoor Technical and Welfare Association (SREEKANDAPURAM, 1999)
- SSLC from Naduvil High School (NADUVIL 1997)

COMPUTER PROFICIENCY

- Microsoft office
- Internet Applications
- Adobe Photoshop

TECHNICAL QUALIFICATIONS

- Electronic mechanics
- Mobile Phone Micro Technology

PASSPORT DETAILS

Passport No : L7057819

Date of Issue : 03/02/2014

Date of Expiry: 02/02/2024

Place of Issue : Kozhikode

Visa status : 3 Years Residence Visa (under spouse sponsorship)

Visa Expiry : 10/09/2022

PERSONAL DETAILS

Nationality: Indian

Marital Status: Married

Languages Known: English, Malayalam, Tamil, Hindi and Arabic.

D.O.B: 26/08/1980

Reference: Available on Request
