

ABOUT

Results-driven professional with management experience, resourceful and versatile in responding to changing of demands and priorities in a fast paced retail environment. Individual with excellent time management skills and ability to multi-task. Natural leader with excellent communication skills. Energetic individual with strong decision-making skills and ability to resolve customer complaints in a positive manner.

Nationality: Syrian **Location:** Sharjah, UAE

Email: ahmedyasin86@gmail.com

Mobile: 00971558054772



Ahmed Mohamed Yasin

EDUCATION

Advance Industrial Institute 2001 – 2006
Advance Electrical Studies

CERTIFICATIONS & WORKSHOPS

Duty Manager
Team Management
Time Management
Database Management
Standard Management Business Cycle
Standard Management Commercial
Customer Care
Employee Awareness
Basic of Arithmetic
GIMA Ordering Procedure
Reducing Out of Stock
Stock Depreciation Decode
Waste Presentation
Negative Margin Presentation
AOP Presentation
BC Home Delivery

PERSONAL SKILLS

Communication Skills
Microsoft Office (Excel, Word, PowerPoint)
Problem Solving & Analytical Thinking Team Management
Strategic Thinking & Planning
Market Analysis
Public Relations

INTERESTS

Lap swimming. Working out.



WORK EXPERIENCE

MAF Carrefour – Sharjah, UAE Aug 2019 - present
Team Leader (DPH)

- Planning, promoting, and marketing the business.
- Developed sales strategies and established procedures for new employees.
- Managing budgets, and maintaining statistical and financial records.
- Preparing store and advertising displays.
- Meeting sales target.
- Dealing with customer issues and complaints.
- Problem solving, and handling unusual circumstances.

MAF Carrefour – Sharjah, UAE Jun 2012 – 2019
Section Manager (HHH)

- Planning, promoting, and marketing the business.
- Developed sales strategies and established procedures for new employees.
- Managing budgets, and maintaining statistical and financial records.
- Preparing store and advertising displays.
- Meeting sales target.
- Dealing with customer issues and complaints.
- Problem solving, and handling unusual circumstances.

MAF Carrefour – Sharjah, UAE 2009 – 2012
Supervisor (HHH)

- Facilitating staff development.
- Ordering, receiving, price changes, handling damaged products, and returns.
- Overseeing pricing and inventory control.

MAF Carrefour – Sharjah, UAE Dec 2007– 2009
Salesman (HHH)

- Help customers and provides first class sales by answering any questions the consumer might have about a product.
- Keep track of the inventory.
- Elevate complaints to management.

MAF Carrefour – Sharjah, UAE Nov 2006– 2007
Cash Desk Clerk

- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.