SRIJIN SASI

PROFESSIONAL SUMMARY

To work with an organization which gives me an opportunity to utilize my education & knowledge where I can prove my capabilities for professional growth.

Able and willing to accept high level of responsibilities and willing to learn and result oriented.

To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

CONTACT

PHONE: +971 526496123

ADDRESS: Al Reyami Building, Muwailah commercial, Sharjah, UAE.

EMAIL

Srijins97@gmail.com

PERSONAL SKILLS

Computer Knowledge
Excellent Communication Skills
Time Management
Ability to manage multiple tasks
Planning & Organization
Self-Learning
Critical Thinking & Decision making
Patience & Understanding
Team-player and multi-tasker

EDUCATION

● **2020**- Bachelor of Technology **(B.Tech)** in Aerospace Engineering under Karunya University, Karunya Institute of Technology and Sciences, Coimbatore, Tamilnadu, India- with **8.34 CGPA.**

● **2016**- Higher Secondary under State Board Syllabus, Little Flower Convent Matriculation Higher Secondary School, Tirupur, Tamilnadu, India – with **84.67 % aggregate**.

● **2014**- Secondary Education under State Board Syllabus, Little Flower Convent Matriculation Higher Secondary School, Tirupur, Tamilnadu, India – with **93.45 % aggregate**.

WORK EXPERIENCE

Accenture India Pvt. Ltd   [Associate IT Operations]
Aug 2020 – Till Now (1 Month Experience in UAE)

● Performed planned preventative maintenance for various systems and Provided brilliant customer service in response to a wide range of inbound customer queries and to achieve first time resolution wherever possible for the customer.
● Resolve problems and issues in a professional manner and engage with customers to identify additional needs and achieve challenging individual, team and contact center targets.
●Performed Ad-hoc requests and Implemented Changes in TWS & Monitored different types of technologies including ESP, TWS consoles, AS400 and IBM mainframe consoles.
●Performed daily Operational tasks and timely activities & Managing Incidents and various requests using serviceNow.
●Performed different types of moves using IBM Mainframe.

IT SKILLS

●IBM Mainframe, AS/400, AZ104, AWS, GCP and AZURE Cloud platforms

●ESP & TWS and Linux Shell Scripting

●Knows to operate all forms of computer related works including Microsoft Office.

●Incident Management

LANGUAGES

English
Malayalam
Tamil
Hindi
Telugu
French

PERSONAL DATA

DOB :22-01-1998
Gender: Male
Nationality: Indian
Marital Status: Single
Visa: Visit Visa
Passport No: T4577040
Expiry Date: 26-05-29

ENGINEERING SOFTWARE SKILLS

Solidworks, AutoCAD, Fluent, Gambit, Ansys, Scilab,

Python, Raptor, Hypermesh, Creo and Catia.

ACCOMPLISHMENTS

● B. Tech project in GAS TURBINE RESEARCH ESTABLISHMENT (Defence Research and Development Organization), Bangalore.

● Industrial Training in The Kerala Minerals and Metals Ltd. (A Govt. Of Kerala Undertaking), Kollam, Kerala, India

● Flight training in INDIAN INSTITUTE OF TECHNOLOGY KANPUR(IITK), Kanpur, India.

CERTIFICATIONS

● COLLOQUIUM ON INDUSTRY 4.0 (1. IoT and Artificial Intelligence 2. Machine Learning 3. Digital Manufacturing)

● AWS, AZ104, and AZ900 CERTIFICATES

● NCC 'B' AND 'C' CERTIFICATE HOLDER (07/2016 – 04/2019)

UNIT: 2 (TN) CTC NCC CBE, DIRECTORATE: TN, P&AN, RANK-SENIOR UNDER OFFICER

● CAMBRIDGE BUSINESS ENGLISH CERTIFICATE (PRELIMINARY)

● CADD CERTIFICATE

● FLIGHT TRANING CERTIFICATE BY IIT, KANPUR

● SPORTS CERTIFICATES

● WORSHOP ON SPACE TECHNOLOGY AEONA 2017