



Bahaa El Dein Atef Sakr

Personal information:

- Nationality: Egyptian

Contact information:



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+971 54 308 8826



Abu Dhabi

Education:

- UNIVERSITY OF Kafr el shekh (Egypt)
Bachelor degree in Accounting
2008

Experience :

- **Cabin Crew**
Etihad Airways
May 2019 – Dec 2020
 - . Welcoming guest onboard.
 - . Provide excellent customer service to passengers.
 - . Ensuring their comfort and safety throughout the flight.
- **Content Review Analyst (Malaysia)**
Brandt International
Sep 2018 – May 2019
 - . Responsible for analyzing and reviewing use profiles, videos.
 - . Resolving issues that are reported by users or system.
- **Call Center**
Talabat (Gulf Countries)
Jan 2018 – Aug 2018
 - . Responds to customer service requests for restaurant food orders.
 - . Ability to achieve and maintain performance standards.
 - . Supports marketing of products.
- **CABIN CREW**
Qatar Airways
November 2015 - November 2017
 - . Provide excellent customer service to passengers.
 - . Ensuring their comfort and safety throughout the flight.
- **Customer Service / Sales Retail**
Etisalat Egypt
October 2010 - October 2014
 - . Selling products and services.
 - . Achieve agreed upon sales targets and outcomes within schedule.

Languages:

- Arabic - Native
- English - Fluent (Written & Spoken)

Skills:

- Co-operation & team communication.
- Excellent customer service skills.
- Self-motivation, Flexibility.
- Work under pressure and in tough conditions
- Creativity.
- Computer skills

• ***All References Available
upon request***