

# Muhammad AlShenawy

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## Education:

Country: Egypt

Delta University for Science & Technology

Major: Construction Engineering

Degree: Bachelor's degree

GPA: Good

Graduation Project: Sanitary

Graduation Project Degree: A+

Year of Graduation: July 2020

IELTS Score: 6.5

Visa: 2 Years Visa

## Titles:

Honda UAE Sales Executive

Property Consultant, Technical Support, Sales Representative.

Road & Infrastructure Site Engineer & Consultant.

## Professional Experience:

### 1: Automotive Sales Executive (Al Futtaim Honda)

(October 2024 – Present)

### 2: Real Estate Broker (Empire City Real Estate)

(July 2024 – October 2024)

### 3: Verizon Wireless USA (Tech Support Tier II & Sales Rep)

(November 2023 – July 2024)

## Responsibilities & Duties:

- Update all systems and databases with careful attention to detail.
- Proficiency in any software, hardware, or systems that I must work on.
- The ability to effectively identify and resolve customer issues
- clearly explain technical concepts to non-technical users
- Essential skills with all phones and computers software and hardware.
- Write reports, safety regulations, and preventative maintenance plans.

## Skills:

- Active listening.
- Showing empathy and patience.
- Negotiate win-win deals for customers & clients
- Deep understanding of the products & services
- Handle all types of customers, especially the frustrated ones.
- Able to manage time effectively
- Team player, decision maker and a great leader.

### 4: SGAC Engineering Consulting for Transport, Roads and Airports.

(March 2023 – September 2023)

## Projects:

Geneva Road (16KM out of 92KM)

## Project Specifications:

- Do all the laboratory tests (Proctor, Gradation, CBR, Compaction) on all the road layers (Subgrade, Subbase, Base and Asphalt)
- Laboratory consultancy over the contractors in the project.

## 5: UniBuild for Industries & Construction

(Feb 2022 – Jan, 2023)

### Projects:

Cairo - Al Alamieen Highway (10 KM out of 156 KM)

### Project Specifications:

- Expanding the main directions by 9M for each direction (10KM/Direction).
- Create a 2 directions service and heavy trucks rigid road (10KM/Directions).

## 6: Egyptian Armed Forces Engineering Authority House

(Dec 2020-Dec 2021)

### Projects:

- Cairo

### Project Specifications:

- Upgrade the roads system efficiency (Expanding & Repaving)
- Create new routes

- Cairo International Airport

- Upgrade all the infrastructure facilities. (Sewerage System, Electricity & Telecom)
- Upgrade the Landscape and the sidewalks.

### Responsibilities & Duties:

- Consultancy over the contractors in the project.
- Performing general construction duties on site and working all the road layers (Subgrade, Subbase, Base and Asphalt) for Flexible & Rigid Pavement.
- Performing general laboratory tests on used gravel & soil (Proctor, Gradation, Compaction & CBR).
- Quantity survey for the needed excavation and filling amounts
- Install drainage systems for the road taking care the longitudinal and transverse slopes
- Calculate and perform Superelevation, Crest Curves and Sag Curves.
- Performing general constructions for curbs and sidewalk (Borders & New Jersey Barriers).
- Upgrade all infrastructure
- Dealing with clients, contractors, local authorities and external agencies on various renovation and new build projects.
- Maintaining safety on site
- Overseeing construction works being completed on site.
- Regularly checking progress of works according to the schedule.
- Resolving design and development problems
- Effectively manage a diverse range of professionals working on one project

### Skills:

- Outstanding communication skills
- Problem solving and Corrective action.
- Ability to drive root cause analysis through scientific investigation process.
- Excellent numerical skills and understanding of data analysis/statistical methods
- Quick learner with desire constantly
- Team oriented with a continuous improvement outlook.
- Great attention to detail and a result driven approach
- Excellent organizational and leadership abilities

### Computer skills:

- Microsoft office (Excel, PowerPoint & Word)
- Civil 3D

### Languages:

- English (Fluent)

- Arabic (Mother tongue)

### Personal Information:

**Nationality:** Egyptian

**Birthdate:** April 26<sup>th</sup>, 1996

**Military Service:** Completed

**Driving License:** Collected