

SANDEEP P

QUALITY ENGINEERING Analyst

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PROFESSIONAL SUMMARY

Experienced Quality Engineering Test Lead with 8 years in software testing, specialising in end-to-end mobile, web, and database testing. Expertise in test automation, defect management, and client collaboration, with a proven track record of improving QA efficiency and quality. Skilled in Agile and Waterfall methodologies, with hands-on experience in tools like ALM, Rally, and Selenium.

PROFESSIONAL EXPERIENCE

Quality Engineering Lead - Infosys, Mysore- India
Mobile and Web Application Testing

Dec 2018 - Dec2024

Project 1: Trust Conversion MOE — Truist Bank

- Led comprehensive testing efforts across databases, web applications, and mobile applications, with a focus on data flow validation. Ensured each component of the system operated seamlessly after integration, which increased the overall test coverage by 25%.
- Used HP ALM and Rally for tracking test executions and managing defects, allowing for a streamlined reporting process that reduced the testing cycle by 20%. This also supported real-time status updates, enhancing project visibility and coordination.
- Coordinated closely with clients and onsite teams, aligning testing activities with project goals and timelines.
- Contributed to Agile and Waterfall methodologies, participating in sprint planning and retrospectives to improve testing processes.
- Organised RSA Shipment Process and team onboarding initiatives, enhancing onboarding efficiency by 30%.

Project 2: IVR Testing — AML-CLP SunTrust Bank

Feb 2016 - Dec 2018

- Conducted AML client onboarding checks with robust scenario and test case creation, increasing compliance testing accuracy by 15%.
- Managed defect reporting and tracking for IVR testing using ALM and Rally, ensuring adherence to Agile/Waterfall project requirements.
- Delivered reliable mobile testing for AML processes, meeting regulatory standards and project KPIs.

SKILLS

- **Testing Types:** Automation Testing, User Acceptance Testing (UAT), Smoke Testing, Sanity Testing, Functional Testing, Regression Testing, Performance Testing, IVR Testing, Database Testing, UI Testing, Integration testing, Adhoc Testing, IOS, Android, Root cause Analysis, Security testing
- **Tools:** Selenium, HP ALM, Rally, JIRA, Perfecto, Eclipse, SOAP UI, VersionOne, BlueZone, Figma, Mainframe VISIO.
- **Methodologies:** Agile, Waterfall, SDLC
- **Programming Languages:** Java
- **Primary Skills :** Mobile Banking ,Internet Banking, Payments, Credit and Debit card , Mortgage Loans etc

EDUCATION

Bachelor of Computer Applications (BCA) Passing year - 2015

CERTIFICATIONS

- Infosys Global Agile Developer Certification.
- Infosys Certified LI Core Software Test Engineer.
- Infosys Certified Core Agile.
- Infosys Certified Selenium Advanced Automation Tester.
- Infosys Certified DevOps.