



Mohammed A. Salih

IT Engineer

Senior IT with extensive experience in IT procedures policies and operation, and I've developed a strong expertise grasp in providing IT solutions, System administration, Computer system Validation, Audit information system and experience in implementing security solutions, looking for a similar role and position in a progressive organization.

Work Experience

Skills

01/2018 – 02/2021

IT Infrastructure Administration

Saudi Biotechnology Manufacturing Co.

- Design, develop, implement, and coordinate systems, policies and procedures.
- Help in define IT infrastructure strategy, architecture, and processes.
- Implementation ISO 27001 Security Controls, including logical and physical security, network, and application security, change management, and computer operations.
- Deploy and manage network peripherals.
- Develop automation test strategies for new hardware and software.
- Ensure security of data, network access and backup systems.
- Audit systems and assess their outcomes.
- Troubleshoot hardware and software issues related to internal IT.

- Information Security ISO/IEC 27001
- IT Risk Management ISO/IEC 27005:2018
- IT Infrastructure Management
- IT services Management ITSM
- IT Support Services – IMACD
- IT Assets Management
- Quality assurance
- Endpoint Detection and Response
- CSV computer system validation
- Microsoft Dynamic, Office 365
- Cyber Security – VA-PT
- Cloud platforms
- Google Ads and SEO
- Graphic Design and Web Development
- The ability to motivate and lead a team
- Excellent communication and 'people skills'
- Good planning and
- The proven ability to work calmly under pressure

02/2016 – 12/2017

IT Engineer

Al Rabee & Al Saif Co.

- Installation, Move, Add, Change, and Disposal (computer equipment services). Monitoring daily operations, including server hardware, software, and operating systems.
- Coordinating technology installations, upgrades, and maintenance.
- Selecting and purchasing new and replacement hardware and software.
- Support services to end users
Administration and support of all infrastructure including Operating system, Server 2012, Server 2016, file/print servers, Microsoft Exchange and 365, Active Directory and DNS services, firewalls, and Cisco routers.
- Implement asset management practices to track technological assets.
- Server maintenance and OS system upgrade



English
V. Good



Arabic
Fluent

Languages

12/2013 – 02/2016

IT Support Engineer

El Khandagawi Manufacturing Co.

- Maintain essential IT operations, including operating systems, security tools, applications, servers, email systems, laptops, desktops, software, and hardware.
- Train employee's security on both software and hardware, troubleshoot, and provide technical support when needed.
- installing and configuring computer networks and systems.
- identifying and solving any problems that arise with computer networks and systems.
- Defined, documented, and published all IT policies, procedures, and standards.

Interests

When I'm not spending time with my beautiful family, I enjoy walking, football. I have a particular interest in Music.

Qualifications

2016

Master of Science in Information Technology
University of Science and Technology

2013

Bachelor of Science in Information Technology
University of Science and Technology

Contact

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Training

Huawei Certified ICT Associate (HCIA)

Network Plus

Huawei Certified ICT Professional (HCIP)

Network Plus

ISO/IEC 27001:2013 –ISMS – LEAD AUDITOR

IRCA-RICI

Computer System Validation (CSV)

Arizona automation & technologies

Project Management Professional (PMP)

Projects Champions

ACHIEVEMENTS

- Facilitated server builds and network configurations, including migration to a virtual environment.
- Led a team that developed and programmed a database for appraisal information and market data.
- Designed intranet for employees to share and search for information housed in the database, library or archives.
- Established asset management practices to track technological assets.
- Developed and implemented network security policies.