



MUHAMMAD ZARYAB AZAM KHAN

Contact

Address

Al Baraha Near Dubai Hospital

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Email

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Visa Status

2 Years Freelance Visa

Additional Skills

- Computer Operating
- Social Networking
- Work Online
- Content Writing

Professional Summary

Actively seeking a Customer Service Position where i can optimize my problem solving and organizational skills to contribute to increased Customer satisfaction. Strong multitasking skills and fast learning ability ensure quick contribution to your Customer Service team.

Work Experience

01.02.2022 to 31.03.2022

Menasa Expo2020 Dubai, UAE

Store Keeper/Customer Service

- Maintaining store record.
- Dealing with customers.

07.12.2019 to 07.02.2020

Expo2020 Tours By EventLab Dubai, UAE

Customer Service Representative

• Receiving customers from different pickup points all over UAE take them to Expo2020 site at House Of Volunteers and visit all the Expo site as per schedule after the tour drop them back to pickup points.

01.11.2018 to 09.03.2019

Travezy Travel & Tourism Al Barsha Dubai

Customer Service Representative

• Welcoming customers listen allthere queries, questions about the deals new tour plans and all the information of travel packages receiving and sending emails all most dealing with customers.

01.01.2017 to 03.03.2018

Grand Regency Hotel & Restaurant Bahawalpur, Pakistan

Guest Relation Officer

• Dealing with the customers handling all the about there complaints provide them the service of city tour maintain decorum of the property and having all the information about upcoming offers.

Lastaska Restaurant Bahawalpur, Pakistan

Guest Relation Officer

• Dealing with the customers handling all the about there complaints provide them the service of city tour maintain decorum of the property and having all the information about upcoming offers.

18.01.2014 to 10.01.2016

City College Bahawalpur, Pakistan

Computer Operator

• Maintaining all the official documents and managing all the details of upcoming projects and events answering calls, receiving emails and all the social activities of office.

Education

05.11.2016 to 10.11.2017

College Of Tourism & Hotel Management Bahawalpur, Pakistan

- One year American Hospitality & Tourism Management Diploma.

01.11.2015 to 31.03.2016

College Of Tourism & Hotel Management Bahawalpur, Pakistan

- 6 months Bakery & Pastry Diploma.

01.05.2015 to 31.07.2015

SoftVision College Of I.T Bahawalpur, Pakistan

- 3 months Web Development & Designing Diploma.

05.08.2012 to 05.04.2014

Government Sadiq Egerton College Bahawalpur, Pakistan

- Intermediate in English Literature

08.07.2010 to 10.03.2012

Al-Farooq School & Colleges System Bahawalpur, Pakistan

- Matriculation in Arts

Languages

English — Proficient

Hindi — Proficient

References

Will be furnished on demand.