

## BAHER MOHAMMED ALI



### CONTACT

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### PERSONAL DETAILS

Date of Birth : 18/1/1993

Nationality : Egyptian

Marital : Married

Education : Bachelor of physical education 2015 Beni-Suif University

### SKILLS

- Proficiency in dealing with others and persuade them. . - great skills in management and lead the team
- Proficiency in the use of computer.
- Communication skills and dealing with others.
- Mastery of the collection of information on target.
- Work under pressure
- great skills in management and lead the team

### OBJECTIVE

Sales and customer service associate with 10+ years experience in lead generation and lead qualification, proven customer service, and communication skills to effectively fill the Sales Associate and customer service associate role in international company.

### EXPERIENCE

#### Expedia Concentrix Group ' Egypt '

10 / jan / 2022 - 28 / May /2022

Hotel and flight reservations

#### Amazon.EG

Oct /2018 - Jan / 2022

Customer service associate

- Souq.com as customer support associate
- Amazon ' UK ' as flex partners support associate
- Amazon ' AE ' as delivery support associate
- Amazon ' KSA ' as customer service associate

#### Teleperformance Egypt

Jan / 2018 - Sep /2018

financial advisor

#### Centro

Mar / 2017 - Dec / 2017

Medical Supplies Tele Sales Agent

#### Triple Vision Company

Jul / 2016 - Feb / 2017

Medical Supplies Tele Sales Agent

#### National Experimental Language School

Dec / 2015 - Jun / 2016

Physical Education Teacher

#### Vodafone Egypt

Dec / 2014 - Sep / 2015

Customer Service Agent

#### Revera Coffe

Aug /2013 - Oct / 2014

Manager

#### Laguna Vista Beach Resort

July /2012 - Jun / 2013

Life guard

#### Coure Gym

Feb / 2011 - May /2012

Coach For Military Qualifications

### TRAINING & CERTIFICATES

- Training course in specialist sports injuries and rehabilitations.
- Training course in Massage specialist.
- Training course in aerobics.
- Training course in English advanced level.
- International computer driving license "ICDL".

### LANGUAGE

#### Arabic

Native

#### English

Fluent spoken / written

#### Italian

Professional speaker

#### Dutch

Professional speaker