

# Jimmy Joseph

Customer Service Executive



📍 United Arab Emirates , Dubai

📞 +971 504087435

✉ jimmy05081993@gmail.com

## PERSONAL INFORMATION

### 🚩 NATIONALITY

India

### ❤️ MARITAL STATUS

Single

### 🎂 AGE

28 Years

### 🚗 DRIVING LICENCE

No , not available

### 🗣️ LANGUAGES

#### English

Reading  100%

Writing  100%

Speaking  100%

Listening  100%

#### Hindi

Reading  100%

Writing  75%

Speaking  100%

Listening  100%

#### Malayalam

Reading  0%

Writing  0%

Speaking  100%

Listening  100%

## INTRODUCTION

I am committed to being a positive driver of business goals and confident in my ability to improve your company's operational performance. I am available to interview anytime and look forward to speaking with you.

## WORK EXPERIENCE SUMMARY



Years  
Experience



Job  
Positions



Professional  
Skills



Spoken  
Languages

## PROFESSIONAL SKILLS

Ms Office

Sales Leadership

Customer Service Systems

Subject Matter Expertise

Client Base Retention

## EDUCATION

### Mumbai University

High school diploma

Secondary (10th)

India

Jun 2008 - May 2009

### Mumbai University

High school diploma

Higher Secondary (12th)

India

Jun 2010 - Feb 2011

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Listening ██████████ 100%

#### Malayalam

Reading ██████████ 0%

Writing ██████████ 0%

Speaking ██████████ 100%

Listening ██████████ 100%

## WORK TIMELINE

### 🕒 JUL 2020 - NOV 2020

Customer Care Representative

RELIANCE JIO

Thane / India

### 🕒 JUL 2017 - OCT 2019

Customer Service Executive

CAPITA INDIA PVT LTD.

Mumbai / India

### 🕒 APR 2016 - APR 2017

Executive in Occupational Heal

STERLING TALENT SOLUTIONS

Mumbai / India

### 🕒 JAN 2014 - DEC 2015

Frontline Technical Representa

Sutherland Global Services

Mumbai / India