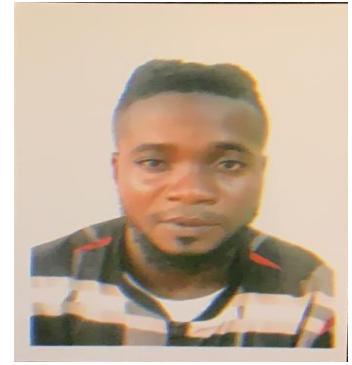

ALABI SAHEED OLUWASEGUN

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Professional summary

POSITION APPLIED FOR BARISTA

CARRIER OBJECTIVES

seeking to be a Barista where my uncommon ability to stand for long hours without being fatigued, warm respectful attitude, ability to follow instructions without being micro-managed, intuitive ability to anticipate guests' needs and meeting it, and multi- tasking as confirmed by my past employers and colleagues will be employed.

Work history

July 2019 - Febuary 2021

BARISTA/WAITER

FELIX AND NORTON (RIVERSIDE CAFE)

DUBAI

- Provide perfect service experience for every Guest
- Ensure Guest feels important and welcome in restaurant
- Ensure hot food is hot and cold food is cold
- Adhere to timing standards for products and services
- Look for ways to consolidate service and increase table turns
- Present menu, answer questions and make suggestions regarding food and beverage
- Serve Guest in accommodating manner
- Must know all food liquor, beer, wine and retail offered
- Apply positive suggestive sales approach to guide Guests
- Pre-bus tables; maintain table cleanliness, bus tables
- Looks for ways to avoid waste and limit costs
- Assist in keeping restaurant clean and safe
- Promotes coffee consumption by educating customers; selling coffee and coffee grinding and brewing equipment, accessories, and supplies; preparing and serving variety of coffee drinks, along with cookies, baking of cakes, making of mojito, ice cream etc.
- Handling up to 100 customers per day.
- Welcomes customers by determining their coffee interests and needs to establish good customer relationship.
- Educates customers by presenting and explaining coffee drink menu; answering questions.
- Sells coffees and coffee grinding and brewing equipment by explaining differences in coffee beans and coffee preparation machines; demonstrating how brewing equipment operates.
- Prepares and sells coffee drinks by following prescribed recipes and preparation techniques for coffee drinks, such as, espresso, espresso lungo, caffe latte, and cappuccino.
- Generates revenues by attracting new customers; defining new and expanded services and products.
- Maintains inventories by replenishing coffee bean supply; stocking coffee brewing equipment; maintaining supplies, pastries, and cookies for coffee bar.
- Keeps equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs.
- Maintains safe and healthy work environment by following organization standards and sanitation regulations.

- Improves quality results by studying, evaluating, and re-designing processes; implementing changes; maintaining and improving appearance of store and coffee bar.
- To perform greater work which will increase company sales.
- Updates job knowledge by participating in educational opportunities; reading coffee, retail trade, and food service publications; maintaining personal networks.
- Enhances coffee shop reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

July 2018 - June 2019

BARISTA/WAITER

DUBAI

BASH AHMED RESTAURANT

- Taking orders from customers and dealing with queries
- Ensuring display is always well stocked
- Preparing food and drinks carefully and to high standards
- Managing stock levels and identifying ordering requirements
- Cleaning equipment, work surfaces, and public areas
- Cash handling and ensuring all sales are processed accurately through POS system
- Creates and updates coffee and food preparation guidelines
- Addresses all issues, concerns, and complaints from customers
- Reviews and gives recommendations on improvements to coffee shop
- Liaisons with government health agencies
- Ensures cleanliness of coffee shop
- Cautions guests of unsafe and hazardous activities
- Audits and inspects safety, working condition and maintenance of all equipment
- Prepares required reports and paperwork.

Skills

- | | |
|---|-----------------------------|
| • Computer literate (MS Word, Excel etc.) | • Customer service |
| • Ability to calibrate coffee and brewing machine | • Basic safety |
| • Knowledge of Latte art | • People skills |
| • Knowledge of taste of coffee | • Action oriented |
| • Knowledge of numbers in Arabic | • Organization |
| • Knowledge of POS machine | • Selling to customer needs |
| • Multitasking | • Attendance |
| • Verbal communication | • Client relationships |
| • Customer focus | |

Education

BASIC FOOD HYGIENE TRAINING

UNITED ARAB EMIRATES

2020

NSURE

HND

Kwara State Nigeria

2015

Kwara State Polytechnic

West African Examinations Council

Lagos State Nigeria

2011

Lord Blossom Path College Lagos State

Ogun State Nigeria

Mic Bay primary school Imo State

Additional Information

- **PERSONAL DATA**

Date of birth: 02/05/1994

Sex : Male

Marital status: Single

Nationality: Nigeria

Passport No: A11796996

Date of Issue: 20/04/2021

Date of Expiry : 19/04/2026

Visa status: personal Residence (2021)