



C.J.M.N. DANANJAYA CHANDRASEKARA

EXPERIENCE

December 2019- January 2021

Worked as a **Customer Service Officer** in Gagana Lanka Travels(pvt. Ltd)

August 2017- April 2019

Worked as an **Information & Customer Service Officer** at UNESCO world heritage site museum in Polonnaruwa, Sri Lanka

PROFESSIONAL QUALIFICATIONS

Provincial Tourist Guide Lecturer- North Central Province, Sri Lanka

Assistant Manager at "D Family Resort" Anuradhapura, Sri Lanka

EDUCATION

Diploma in Travel & Tourism Management (NVQ Level 5 & 6)

University College Anuradhapura
University of Vocational Technology

Certificate in Computer Applications Assistant
Sri Palitha Nenasala Information Center- ICTA

Certificate in Intel Easy Steps
Sri Palitha Nenasala Information Center- ICTA

NON RELATED REFEREES

Dr. U.M.A.K. Udawasala,
Head of Academic,
Head of Post Harvest Technology,
University College of Anuradhapura
Mobile : +94777475963

Mrs. Indrachapa Weerasingha,
Lecturer,
University College Anuradhapura.
Mobile : +94712367603

I do hereby certify that the above information are true and correct to the best of my knowledge.

C.J.M.N.D. Chandrasekara

21/06/2022

PERSONAL INFO

Address : No. 310, 1-10
Al Khail Gate Dubai- UAE.

Phone : +971589499649

Email : nniranjandananjaya@gmail.com

PROFESSIONAL SUMMARY

Enhance team performance and maximize customer satisfaction by strategically managing calls and implementing process improvements. Talented leader offering top notch abilities in program management, interpersonal communication and administrative oversight. Successful at training and mentoring employees to promote culture of collaboration and continuous improvement.

CORE QUALIFICATIONS

Time management
Marketing
Leadership
Customer focused
Team building
Public relations
Problem solving
Upselling