

MOHAMED YASEEN



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To Obtain Position in Company Orgnaization where I can Use my Skills and increas my knowlege it would be a good chance to work in a group because the perfect team-work is a spirit for the successful orgnaization and I have a long and extensive experiance it will play a role to develope your orgnaization if i got a chance with you.

- ▶ Location : Dubai (willing to relocate anywhere)
- ▶ Visa Status : Employment + NOC
- ▶ Language : Arabic (Native) + English
- ▶ Ready to Join immediatly



Work Experiance



Customer Service - Call Center Agent

noon.com UAE / jan 2019 - Apr 2020

customer service representatives respond to requests from customers by phone or e-mail and manages the daily work load to ensure required service volume and quality levels are attained through standard policies, procedures, and best practices.



Flight Operation Officer / Flight Dispatcher

Green Flag Aviation - Saudi Arabia / 2015 - 2018

Support Flight Operation Department key role within the company , coordinate all technical and operational factors such as the weather, overflight permits, route planning, aircraft performance, airport facilities, the aircraft's technical condition or fuel requirements. The department has a . also work as an airport supervisor to insure all operation going smoothly .



Airport Customer Service Officer

Green Flag Aviation - SUDAN / 2010 - 2015

providing support to airline/airport customers before a flight, during a flight, and after a flight. assistance with bookings/reservations, processing boarding passes, and managing check-ins. Attention to detail and expedient problem-solving any passengers issues .



National Service

Ministry of health - SUDAN / 2009

Biomedical Engineer - technical Officer

— Photographing , Editing and Marketing

Freelance Job

Create and Make a Marketing Strategies for the Clients to achieve his Goal, using marketing strategies with Photographing and Designing

Education and Certification

- A/C Dispatcher and Flight Operation Licensing
Sudan Civil Aviation Authority
- Hotels and Facilities Management Certified
- Reservation and Customer Service Certified
- IATA DG CAT 6 including class 7 Radioactive Material
- TOT Cerified
- ETOPS + International F/P + W & B
- CRM + DRM+ Flight Monitoring
- Human Factor
- Aviation Security
- Airside and Fuel Safety
- Digital Marketing Certified (Specialist in Marketing Photography , Photo editing, photoshop, website desing , Google , Facebook visual Adv. and all advertising publications)
- Biomedical Engineer - Sudan university of science & technology

Skills

- Microsoft office (10+ years)
- Network (10+ years)
- Internet (10+ years)
- Photographer (10+ years)
- Computer hardware + Electronic maintenance (10+ years)
- Development Planner
- Human Resource Management
- Instructional Design
- Personal Trainer
- Socially Person
- Talented
- Problem Solving
- Working Under Pressures
- Team Leadership
- Self Motivation & Energetic