

OSMAN SAFWAT Mohamed

Egyptian, Single, 27 Years Old

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Visa /expiry: Employment Visa – 03/2023



Objective Overview

A dynamic person is seeking for a challenging position in multinational organizations where I can enhance my capabilities and make use of my academic background.

Education

Graduated from Egyptian Institute of Electronics " **Technical support department** " 2017 -

Previous Experiences

Experience in UAE:

- **Cashier And Customer Sservice at *Carrefour- Majid Al Futtaim Group*. May, 2017 Till Date**
 - Serving customers by selling products, meeting customer needs.
 - Keeps management informed by submitting sales activity and daily results reports.
 - Implement of marketing campaigns that enhanced our brand in the market.
 - Cross sale and promoting brands offers.
 - Product pricing.

Experience in Egypt:

- **Sales Executive at *SKY-TOP Electronics Company*, Egypt. Jan,2016 - until Mar, 2017 (1 Year, 11 Months)**
 - Serving customers by selling products, meeting customer needs
 - Keeps management informed by submitting sales activity and daily results reports
 - Implement of marketing campaigns that enhanced our brand in the market
 - CCTV Cameras Systems ➤ Networking Expert.

- **Sales Executive at *Etisalat*, Egypt. Jul, 2015 - until Dec 2016 (1 Year, 5 Months)**
 - Helping the customer by providing their needs
 - Looking for high customer satisfaction
 - Cross sale, offering a new products and services
 - Selling products and SIM Cards
 - Selling new plan for postpaid and pre-paid ➤ Achieve my Daily & Monthly Target.

Languages

- **Arabic** : Native tongue
- **English** : Very good, reading, writing and speaking.

Trainings

During the Period from 2015 until now, I attended various training courses to improve my skills included but not limited to:

- International Computer Driving License (ICDL)
- English courses – (Intermediate)
- CCTV Cameras System Technician Course ➤ Networking Expert Course

Key Skills

Personal skills:

- Back end Operations
- Computer literacy skills
- Data Collecting & Recording
- Documentation & Filing
- Eye for Details
- Customer Problem Solving.

Proven Strength:

- Excellent communication and interpersonal skills
- I am extremely flexible and willing to work additional hours
- Flexible, able to adjust to new people and situation
- The ability to learn new tasks quickly
- The ability to achieve sales objectives
- Achieving high customer satisfaction
- Enjoying self-motivated and welcome challenges
- The ability to work individually and as effective team member • Social, organized and cooperative • Confident and strong personality.

All documents and references are available upon request.

Best regards,