



BINSY SUSAN BABU

QA AUTOMATION ENGINEER



Dubai, United Arab Emirates



+971554295985



binzsusan@gmail.com

EDUCATION

- **MBA IN FINANCE AND HUMAN RESOURCE DEVELOPMENT,**
C V RAMAN UNIVERSITY
2018
- **BTECH IN INFORMATION TECHNOLOGY,**
MARBASELIOS COLLEGE OF ENGINEERING AND TECHNOLOGY
2015

LANGUAGES

Hindi

English

Malayalam

ABOUT ME

- Automation Engineer with 6+ years of experience in all phases of Software Testing Life Cycle (STLC), experienced in developing Test Cases, Test Plan and Automation test scripts.
- Experience in Automation, Manual testing, and Database testing.
- Experience in implementing various automation development efforts in Agile/Scrum and Waterfall development environments.
- Strong experience in Software Development Life Cycle (SDLC) as well as Software Testing Lifecycle (STLC) and various testing methods such as Agile, and Waterfall in a QA role.
- Work experience in Functional Testing, Regression Testing, Integration, GUI, Systems, Compatibility, acceptance, black box testing etc.
- Experience in BDD (Behavior Driven Development) using cucumber characteristics, scenarios, and phasing in Gherkin format.
- Reviewed database test cases as per assigned requirements to validate reports by retrieving data from SQL Server with complex SQL queries.
- Created maven project and configured dependencies using pom.xml
- Logging, tracking and managing the defect life cycle using JIRA tools.

WORK EXPERIENCE

● QA AUTOMATION ENGINEER | DEC 2022 - PRESENT

CURRENTLY UNDER NOTICE PERIOD

FLOWARD MENA TRADING - SOLE PROPRIETORSHIP L.L.C,DUBAI, UAE

- Responsible for identifying and writing test cases for Manual and Automation with Karate DSL for API Testing
- Responsible for identifying and writing test cases for Manual and Automation with Playwright with Python for Sanity and regression Testing .
- Execute regression testing for UI and functionality, for every new build release.
- Worked closely with the developers and also with the Product owners to maintain a full understanding of the requirements and how software is utilized to accomplish business goals.
- Tested products throughout lifecycle development phases for continued innovation.
- Created and maintained the Scrum board for each Sprint in Agile Methodology.
- Provided support and assistance to execute test cases for Bi-weekly Production releases for the courseware application.
- Documented of Objectives, Test Cases and Research for the Confluence Tool.

SKILLS

Automation Testing

Java

Selenium WebDriver

TestNG Framework

Page Object Model

Cucumber

Data Driven Framework

Hybrid Framework

BDD Framework

API Testing

Postman Tool

API Automation Testing

Git-Hub

JIRA

Agile Methodology

Python

Playwright

- Worked with Postman for API testing. Tested URLs to get and post requests. Also added and updated collections and environments.
- Proved successful working within tight deadlines and a fast-paced environment.
- Worked well in a team setting, providing support and guidance.
- Actively participated in scrum meetings and reviews.
- Created in test execution, defect reports and daily status reports.
- Excellent analytical and problem-solving skills with the ability to understand and analyze complex issues and team player.
- Logging, tracking and managing the defect life cycle using JIRA tools.
- Created test plans, test scripts, test scenarios and test reports using high level detailed design

TECHICAL SUPPORT ENGINEER | JAN 2020 - DEC 2022

AL SHAYA ENTERPRISES , DUBAI

- Cooperated with developers to design 200+ test cases for regular maintenance and enhancements for internal applications.
- Worked with JIRA for test case management.
- Supervised and co-created testing and defect-tracking documentation with 100% closure rate.
- Provides Dynamics 365 Finance & Operations Functional & Technical support.
- Provides Dynamics 365 CRM Functional support
- Test the existing and ongoing customizations, and then confirm the live plans.
- Conducts meeting with end users for any issues and finalize the solution approach and train them in Sandbox and get UAT to proceed to Production.
- Support the Team members by knowledge transfer and insist them to document these for future reference.
- Conducts the complete system testing after the version upgrade in Sandbox and based on the Test results raise the issues and solve it and the same is applied on the Production.
- Create different custom Privileges, Duties & Roles and apply the same to the users.
- Mange Data Export / Import using Data Management and Excel Add-in.
- Create & manage all the Workflows based on the Organizational restructuring or by user reassignment.

PERSONAL DETAILS

● Date of birth

08-03-1993

● Nationality

Indian

● Visa status

Residence

● Marital status

Married

SOFTWARE TEST ENGINEER | AUG 2015 - DEC 2019

SYSCRYPTION TECHNOLOGIES PVT. LTD, PUNE

Client: Virgin Mobile UK

Project: Customer and Billing System Engine

Domain: Telecom Domain

Project description :

VirginMedia is a media and telecom service provider operating as Virgin Mobile UK in United Kingdom. Virgin Mobile also operates in India, Qatar, South Africa, Australia, Canada, France, and the US. The company operates as a mobile virtual network operator (MVNO) and provides its service through T-Mobile network. Virgin Media Business provides UK businesses with internet and all other telecom services.

Roles and Responsibility

- Analyze the Business Requirements and closely work with the Business Team to get the clarifications addressed.
- Actively participated in scrum meetings and reviews.
- Designed,executed, and maintained Selenium WebDriver (TestNG)automated test cases for regression test cases. Followed TestDriven Development (TDD) as much as possible and written test cases using Test-NG for every relevant class.
- Experience in BDD Framework with the help of Cucumber tool.
- Wrote efficient and maintainable Java code to develop Page Objects using the Selenium Framework.
- Responsible for writing and maintain SeleniumWebDriver scripts for regression and functional testing using data driven framework.
- Responsible for identifying test cases for manual and Automation with Selenium WebDriver for Smoke Test, Functional and Regression Tests.
- Involved in designing of automation framework to be used in UI testing with Selenium.
- Execute browser compatibilityand regression tests using Selenium WebDriver for testing UI for every new build release.