

# SAMITHA PRAJIN

HOSPITAL PHARMACY INCHARGE

📍 AL NAHDA , SHARJAH

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## + ABOUT ME

DHA Licensed Pharmacist with 5+ years of experience of delivering high-quality pharmaceutical care with strong communication skills, exceptional customer service and accurate dispensing history. Dedicated to serve with team leadership skills and understanding of Medicaid and Medicare, along with many other insurance programs. Strong communication and delegation skills ensuring compassionate care of patient and a quality work environment for staff.

## + LANGUAGES

ENGLISH

HINDI

## + WORK EXPERIENCE

- THUMBAY HOSPITAL PHARMACY-DHA NOV 2017 - PRESENT  
DUBAI  
PHARMACY INCHARGE
  - Managed the smooth operation of Pharmacy through efficient handling and worked along with all DHA procedure
  - Managed pharmacy effectively by creating and implementing policies and procedures.
  - Provided education to pharmacy professionals regarding medication and insurance issues.
  - Verified customer health insurance coverage to obtain prescription authorization and provide effective patient care.
  - Provided patients with items listed on doctors' prescriptions after ensuring safety guidelines were followed and insurance coverage was verified.
  - Increased add-on sales by 25% by promoting products.
  - Negotiated prices from pharmaceutical suppliers, managed inventory, and cut expenditures by 25%.
  - Provided mentoring and coaching to pharmacy interns and new hires.
  - Closely supervised the dispensing of controlled Semicontrolled and Narcotic medicine.
  - Collaborated with physicians to avoid therapy duplications and allergic reactions to prescribed drugs.
  - Maintained daily operations by collaborating closely with Operation manager.
  - Reduced waste and eliminated backorders by implementing improved drug inventory management system.
  - Monitored inventory levels and ordered pharmacy supplies as needed.
  - Kept pharmacy area neat, clean, and free of debris.
  - Used proper training to provide in-depth knowledge to 13 Pharmacists and 2 trainee pharmacists and supervised their activities.
  - Achieved 90% increase in customer satisfaction levels by providing excellent training to new technicians.
  - Implemented new guidelines and process workflow that minimized administrative errors from 2.3% to 0.1%
  - Maintained all legal documents related to hospital, clinical and Ministry.

## + PERSONAL DETAILS

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**Nationality**

INDIAN

**Visa status**

APPROVED

**Marital status**

MARRIED

## + REFERENCES

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- **IMRAN MASUD**

THUMBAY PHARMACY

**Phone Number:** 971527444804

**Email:** imranmasud27@gmail.com

- **JAYARAJ SUBRAMANIAN**

THUMBAY

**Phone Number:** 971566652546

**Email:** manianjayaraj@gmail.com

- **ASTER DM HEALTHCARE**

JAN 2016 - AUG 2017

INDIA

**SENIOR PHARMACIST**

- Worked in robotic pharmacy
- Authority for deciding the procedures in pharmacy.
- Managed all the Robotic procedures and controlled medicine dispensing
- Developed new process for employee evaluation which resulted in marked performance improvements.
- Monitored multiple databases to keep track of all inventory.
- Supported Pharmacy Manager with daily operational works.

- **KERALA INSTITUTE OF MEDICAL SCIENCE**

NOV 2014 - DEC 2015

INDIA

**HOSPITAL PHARMACIST**

- Carefully reviewed packaging and medication bottle labeling before administering to patients.
- Provided patients with pharmacological information and explained side effects of medications.
- Provided support to patients by training them on the correct use of medical devices.
- Provided patients with information about potential drug interactions, side effects of prescribed drugs, proper dosing and timing, and storage of medication.

## + EDUCATION

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- **ST JOSEPH'S COLLEGE OF PHARMACY**

2014

INDIA

**BACHELOR**

KERALA UNIVERSITY

SECURED 85%

AWARDED FOR BEST OUTGOING STUDENT OF THE COLLEGE

## + SKILLS

Overseeing Pharmacy  
Operations

Delegating Assignments

Process Implementation &  
Staff Development

Customer Satisfaction

Delivering High-Quality  
Pharmaceutical Care

Insurance Process Expert

Inventory Maintenance

Risk Management Processes  
And Analysis

Report Analysis

Business Target Achievement