



## KHURRAM ILYAS

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## ABOUT ME

- Within 18 years of experience, I got expertise as a Sales Rep, Marketing, IT Manager, Administration, Data Interpretation and Analyst
- Ability to work with minimal supervision; Strong organizational skills; able to work in ambiguous situation.
- Solid analytical, problem-solving, and strong communication skills
- Motivated team player in cross-cultural settings

## SKILLS

- Data Visualization: Experienced command over Excel, Google Sheets, Power BI, Tableau.
- Additional knowledge of PHP-Laravel, Cloud AWS. Software Containerization, tools on Linux distributions.
- Troubleshooting, Networking infrastructure, Tech. Ad Hoc reports.
- Understanding of DevOps key concepts
- Good hands-on knowledge of Source Code Management (Version Control System) & Server Management.
- APIs, Server, Network Infrastructure, Project Management

## EXPERIENCE

### Operation / Sysadmin / Data Analyst Manager

Digital Omega (Mar 2021 – Oct 2021)

Canada / Pakistan

- Responsibilities included Data Interpretation, Analyze and Reporting
- Reviewing data through predefined processes ViciDial, Cloud Computing
- Manage Data through Power BI services and connectors, Server Management,
- Responsibilities included as a team lead for the Sales of Charter Spectrum, USA.

### Project Manager / Sysadmin

E-Spark (Apr 2020 – Nov 2020)

Lahore, Pakistan

- Responsibilities included working as scrum master using Asana, Slack, and Gitlab
- Collaborated with a 7-persons product management team to scope customer-requested features.
- Collaborated with a 9-persons software development team using scrum methodologies and provided resources to meet deadlines.
- Worked with QA/QC Team overseeing quality metrics and data flow for Magento based website
- Responsibilities included field officer for sales of E-commerce software.

### Sales Rep. / Data Analyst / IT Manager / System & Web Administrator

RG Pharmaceutical (Pvt) Ltd. (Jan 2003 – Aug 2019)

Lahore, Pakistan

- Led a team that developed and managed the company's CRM
- Led a team that handled Data Interpretation and Analysis / Reporting / Web Admin / Email Accounts
- Led a team that implemented SAP solutions and developed databases
- Installation, maintenance of more than 40 distributors and 300 employees' computers and other devices.
- Responsible for IT infrastructure troubleshooting including servers and routers
- Led efforts to improve 17 business applications and business technology processes through data collection and analysis
- Supervised a team of 3 IT analysts and managed relationships with external vendors and advisers for hardware and software procurement
- Systematized training materials, reducing company-wide on-boarding time for new tools by 25%
- I have been promoted as a product specialist Led a team that monitoring and maintaining their schedule plans, daily, weekly, and monthly reports and following their meeting with doctors.
- Started my career as a medical Rep. by selling various products and services to individuals within assigned territory using consultative and lucrative selling techniques.

## EDUCATION

### Bachelor of Computer Science

Scholar College of Computer Sciences (Sep 1999 – Jun 2002)

Lahore, Pakistan

## PERSONAL

- Travelled and resided in Asia and ME. Able to work extremely well under pressure and enjoy working in a fast paced, cross-cultural setting as a team player. Personal interests include social work, Soccer and exploring new technologies.
- Fluent in English, Urdu/Hindi and Arabic

## CERTIFICATIONS

- CCNA
- Attempted AWS Cloud Practitioner
- Candidate for AWS Solution Architect Associate certification