

REWIDA MAHMOUD



To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. Friendly student available for weekend, evening and holiday shifts. Considered hardworking, punctual and driven. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

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☎ 00971565565764

📍 United Arab Emirates Dubai Abu Hail, Dubai , United Arab Emirates

WORK HISTORY

December 2013 to Current

F&B Assistant

Kabir Hotel, KSA

- Drove operational improvements which resulted in savings and improved profit margins.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Eliminated downtime and maximized revenue by providing top project quality control.
- Used critical thinking to break down problems, evaluate solutions and make decisions.

March 2021 to July 2021

Security Guard

Transguard, Dubai, UAE

- Maintained composure and professionalism while screening visitors during high volume periods.
- Completed required shift logs and reports, highlighting routine activities, suspicious circumstances and critical incidents.
- Deterred criminal activity, vandalism and general misconduct by providing expert and highly visible security presence at facilities.
- Enter Visitor information

April 2018 to March 2020

Cabin Crew Member

Badr Airline, Sudan , Khartoum

- Checked, handled, assembled, and removed furnishings in passenger cabin to clean areas and remove all debris.
- Held personnel accountable for fulfilling required

SKILLS

- Customer performance metrics
- Safety checking
- File systems management
- Food management experience
- Creating fundraising programs
- Team Work
- Staff Collaboration
- Relationship
- Communication
- Advanced interpersonal
- Crew Coordination

EDUCATION

May 2020

business management business management

Sudan university, Khartoum-Sudan

2013

Scottish Qualifications Certificate air hospitality Cabin Crew

High Level Aviation Academy , Sudan

2012

Hamdun Private School for Girls, High Level Aviation Academy, Sudan

2010

Data entry

Women's Cultural Institute, ksa

duties and responsibilities during their respective shifts.

- Reviewed, handled, assembled and removed passenger cabin furnishings to ensure that areas were thoroughly cleaned and all debris had been removed.
- Completed accurate audits of aircraft following cleaning and sanitisation procedures.
- Followed company regulations and rules promoting safe environment for both travellers and employees.
- Enforced lost and found procedures for any items inadvertently left behind by travellers.

Keeping passengers safe

January 2016 to March 2018

Front Office Receptionist

Snapper Hotel, Sudan, Khartoum

- Sorted and distributed business correspondence to correct department or staff member.
- Handled money for customers and visitors.
- Planned itineraries for guests.
- Greeted visitors, assessed needs and directed them to appropriate personnel.
- Organised and booked travel plans and itineraries, including transportation and overnight accommodations for clients, staff and leaders.
- Collected and distributed incoming mail, employing strict confidentiality throughout.

CERTIFICATIONS

Basic Cabin Crew Course
CERTIFICATIONS E-Ticketing and
Reservation Course Certificate.
Computer Skills Certificate. English
Language Certificate. First Aid
Certifications.

LANGUAGES

Arabic, Armenian:

Native language

English:

C1

Advanced