



# CALLORINE NAKIRYA

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Dubai, UAE

## PERSONAL DETAILS

Gender : Female  
Nationality : Ugandan  
Marital Status : Married  
Visa Status : Husband Visa  
Languages : English

## ABOUT ME

I am an aggressive, result oriented and self-driven individual able to play within a given team.

I believe my attribute in sales skills, communication and interpersonal skills, able to work under minimal supervision, flexible personality and adaptability to new working environments combined together, give me a foundation for a team player.

## OBJECTIVE

To develop my skills in the application of theory to practical work situations to test my aptitude for my career.

## AWARDS

**Outstanding Achievement in Customer Satisfaction**, Rewarded as a personal shopper at forever 21, 2019-2020. (Mall of emirates)

## SKILLS/STRENGTH

- Computer skills.
- Result and team oriented individual with good communication and interpersonal skills.
- Good oral and written communication in English.
- Team player.
- Able to work under pressure and a self-driven individual.
- Able to work under minimal supervision and under tight deadlines.
- Able to adapt to new working environment.

## WORK EXPERIENCE

**WAITRESS**- partime, atlantis palmJumeirah from 1<sup>st</sup> December 20 to 1<sup>st</sup> Feb 21  
**SALES ASSOCIATE CUM CASHIER - FOREVER 21, MALL OF EMIRATES IN DUBAI (SHARAF GROUP)** from March 2018 – April 2020  
*Responsibilities*

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Ensuring Store layout is appealing and meets corporate guidelines
- Ascertain that all displays are eye-catching & tasteful as per set merchandising guidelines.
- Advising customers on fashion trends and on latest products.
- Dealing with potential complaints.
- Ensuring that monthly sales targets are met.
- Carrying out training for the team and induction sessions for new entrants.
- Following company rules and guidelines.
- making managers reports which included competitor activity, sales performance and footfalls.

**BARISTA/CASHIER-DUNKIN DONUTS, DUBAI (CONTINENTAL FOOD EST)**  
**FROM December 2016-December 2017**  
*Responsibilities*

- providing excellent wait service to ensure satisfaction
- Making recommendations from the menu, answering questions and sharing additional information with restaurant
- Manage inventory and stock levels
- Taking customers' orders and delivering food and beverages
- Answering customers queries in a polite and helpful manner
- Describe menu items to customers in a bid to increase sales

## EDUCATION

- 2008 - 2011** Bachelor's in Arts (social sciences)  
Makerere university, Uganda.  
Studying Arts in social sciences, Receiving a Bachelor's in Degree Social sciences.
- 2005 – 2006** Advanced Certificate of Education (U.A.C.E).  
St. Balikudembe Secondary School in Kampala, Uganda  
Finishing with the Advanced Certificate of Education (U.A.C.E.)
- 2000- 2004** Uganda Certificate of Education (U.C.E)  
St. Balikudembe Secondary School in Kampala, Uganda  
Finishing with the Uganda Certificate of Education (U.C.E.)