

SYED SHA ABDUL RAHMAN

Sales Executive

To achieve organizational goals with full commitment, dedication and hard work through my efforts followed by the regular process of learning and growth for the betterment of the organization.



ssarahman1997@gmail.com

+971569861914

Dubai, United Arab Emirates

15 July, 1997

WORK EXPERIENCE

Customer Support Executive

Q CONNECT SOLUTIONS LIMITED

06/2019 - 03/2022

India

QCONNECT SOLUTIONS LIMITED is a management consulting company based out of 13 GOSDEN ROAD, SURREY, United Kingdom

Achievements/Tasks

- Manage large amounts of inbound and outbound calls in a timely manner.
- Identify customers needs, clarify information, research every issue and provide solutions and/or alternatives.
- Keep records of all conversations in our call center database in a comprehensible way.
- Handle customer inquiries both over the phone and by email.

Sales Associate

Reliance Digital

04/2018 - 04/2019

India

Reliance Jio Infocomm Limited, doing business as Jio, is an Indian telecommunications company and a subsidiary of Jio Platforms

Achievements/Tasks

- Extensive high-technology and telecommunications industry experience.
- Exceptional skills in maintaining daily on-site customer appointments.
- Meet monthly sales quotas and activity levels on a consistent basis.
- Sold and serviced data and voice services to small and medium-sized businesses.

EDUCATION

Intermediate

Board of Intermediate

06/2016 - 06/2019

India

S.S.C

St Lawrence High School

04/2014 - 04/2015

India

SKILLS

Customer Service

Presentation Skills

Time Management

Client Relationship

Ability to Handle Pressure

LANGUAGES

ENGLISH

Full Professional Proficiency

HINDI

Full Professional Proficiency

INTERESTS

Learning languages

Photography

Photography

Sports

Writing