Nour Shaov

Cloud Solutions Architect

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Certified Cloud and Solutions Architect with strong expertise in AWS. Experienced in leveraging AWS technologies to design scalable, secure, and efficient cloud architectures, with a focus on innovation and optimizing systems. Backed by AWS certifications, I bring a proven track record of integrating AI and Cloud computing tools to streamline cloud workflows and drive operational efficiency. Seeking to contribute to dynamic, technology-driven teams with a passion for cloud transformation and cutting-edge solutions.

Professional Experience

2023-03 – 2024-10   **Operations Manager / Operations Coordinator**

TANAUTO GENERAL TRADING, Duabi, UAE

Operations Manager (Sep 2023 – Oct 2024):

• Led overall operations, including logistics, supply chain, and inventory management.

• Optimized workflows and resource allocation to boost performance and cut costs by 10%.

• Successfully managed and optimized delivery operations, reducing delivery times by 40% through process improvements and operational efficiency enhancements.

• Built strong relationships with vendors to negotiate better terms and ensure timely deliveries.

Operations Coordinator (Mar 2023 – Aug 2023):

• Enhanced processes for improved efficiency and productivity, managed inventory, procurement, and customer relations to reduce costs. Developed SOPs for consistency and quality compliance

• Managed daily operations, coordinating tasks, schedules, and resources for smooth workflow.

2022-08 - 2023-02   **Cloud Developer & Delivery Team**

THINGLOGIX, Dubai, UAE

• Played a pivotal role in the project delivery team, ensuring the successful completion of projects.

• Collaborated with developers, data scientists, and analysts to integrate AI into existing systems.

• Participated in client meetings, to ensure project success and client satisfaction.

Projects: Developed a cloud app to analyze customer service calls via voice recognition, delivering insights on caller satisfaction.(AWS Transcribe, Comprehend , QuickSight etc), Chatbots (Lambda, Lex , S3), Data extraction app from Docs (OCR, AWS Textract), Big text extraction from books (OCR, AWS Textract) , APIs, Website monitoring (AWS Lambda, Athena and Aurora), Object quality detection for steel factory.

2020-08 - 2021-05   **Technical Account Support**

YANDEX, Krasnodar, Russia

• Monitored and analyzed client accounts, providing data-driven business insights.

• Supporting clients with any technical issues on the client side to resolve them on time.

Education

2021   **BSc in Applied Science in Information Technology**

Kuban State University, Krasnodar, Russia

Certifications: Nanodegree AWS Data Analysis & Machine Learning, AWS Certified Solutions Architect - Associate, AWS Certified Cloud Practitioner, GIES: Operations Management: Organization and Analysis.

Skills

- Microsoft Office Pack
- Data Analytics
- Cloud Architecture
- Deployment
- Python / JavaScript
- Serverless Architecture
- Cloud Computing

Languages

- English
- Arabic
- Russian