

Results-driven senior-level shop engineer with 9 year's experience in IT and Aviation industry .

Thorough Avionics Shop Engineer equipped with strong attention to detail and ability to recognize potential issues. Highly alert while performing job tasks and determined problem-solver.

Dedicated to improving efficiency, productivity, and profitability of organizations through the development and execution of innovative, cost-effective solutions.

Capable professional with a keen eye for detail, exceptional multi-tasking capabilities, and advanced technical knowledge seeking role as a senior-level manager.

Work History

2013-04 - Current	<div><div>Shop Engineer</div><div><p><i>MSI Aircraft Maintenance Services International ,Dubai</i></p><p>Approved by EASA, FAA and GCAA for the return to service certification of aircraft components.</p><p>Galley equipments such as Water heater, Coffee Maker, Espresso Maker, Beverage Maker, Hot Cup, Hot Jug, Oven/Steam Oven and Trash Compactor manufactured by B/E Aerospace, Iacobucci, Driessen, Sell And Rumbold.</p><p>Pilot Aviation Headsets by Sennheiser,Telex And Bose. Ballast units by Diehl.</p><p>Sirio Panels</p><p>Complete range of mechanical hydraulic faucets, Infrared Faucet,</p><p>LWSA Thermostats, Lavatory water heater, Control device, Rail shower head and Shower control unit for lavatory systems manufactured by Adams Rite Aerospace.</p><p>Complete range of cargo loading system of A330, A340 and A380 series aircraft manufactured by Airbus Defence And Space (ADAS).</p><p>Powertech Window Shades Of Airbus and Boeing Aircraft Series by Aerospace Technologies Group (ATG).</p><p>Digital Video Recorder, DVR Cartridge and Ground station by FTI.</p></div></div>
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Deepesh Kamra

Contact

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Phone

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Skills

- Aircraft Maintenance
- Avionics
- Airworthiness
- Quality Management
- Safety Management Systems
- Shop management
- Risk Management
- Human Factors
- Workshop maintenance
- Civil Aviation
- Six Sigma Foundation
- Technical Support
- Cisco Technologies
- Maintenance & Repair

FNC Sealed Battery by ACME Aerospace.
 Life Preserver Life Vest and Baby cots by Switliks and EAM.
 Warming Cabinet, Control Module and Infrared Faucet, Mirror and Latch by Jamco.
 Responsible for carrying out preliminary inspection, repairs, overhaul and maintenance of the aircraft component.
 Responsible for maintaining incoming test reports, acceptance repair test reports for the components on the system.
 Responsible to work as a technical publication officer and keep a check on CMM's, Service Bulletins and Airworthiness Directives for their current revisions availability and keep them upto date.
 Planning and performing repairs as per the component maintenance manual of the component involving testing procedures, quality standards, calibrated tools and equipments.
 Investigate and analyze component requirements and operating problems and develop solutions to meet the safety guidelines.
 Knowledge of Quality standards and procedures.
 Knowledge of Quality Management system and Safety Management System.
 Knowledge of Human Factors And Risk Assessments.
 Knowledge of EASA Part-145, FAA 14 CFR Part 145 and GCAA CAR 145 regulations.
 Authorized to issue the certificate of conformity (COC) for the components of aircraft.

Technical Support Engineer

PSILOG INTERNATIONAL FZCO, Dubai

- Installation and configuration of Psion access points and network controllers. Installation and configuration of Psion Handheld and Vehicle Mount Terminals.
- Preventive Maintenance of Psion Devices Onsite
- Wireless and Remote Assistance to Customers on Psion Devices.
- Configured hardware, devices and software to set up work stations for employees.

Technical Leadership

Teamwork

Leadership

Accountability

Microsoft Office

Wireless

Languages

ENGLISH

HINDI

MARATHI

2010-05 -
2012-05

- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Helped streamline repair processes and update procedures for support action consistency.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Collaborated with vendors to locate replacement components and resolve advanced problems.
- Increased sales by educating prospects on benefits of products and services in comparison to competitors.
- Demonstrated professionalism and courtesy with customers while working to resolve complaints, problems or respond to questions.
- Engaged end-users and answered questions via email, phone, website live chat and in forums.
- Documented all transactions and support interactions in system for future reference and addition to knowledge base.

Education

2020-09 - 2021-12	Bachelor Of Business Administration <i>Jaipur National University - Jaipur, Rajasthan, India</i>
2008-01 - 2009-09	Jetking Certified Hardware & Networking Professional(JCHNP) <i>Jetking Infotrain - Mumbai, Maharashtra, India</i>
2004-06 - 2006-06	Higher Secondary Certificate <i>MMK College - Mumbai , Maharashtra, India</i>
1994-06 - 2004-04	Secondary State Certificate <i>St. Michael High School - Mumbai, Maharashtra, India</i>

Accomplishments

- Supervised team of 10 staff members.

Additional Information

Successfully completed theoretical and practical training on Lavatory water system at Adams rite Inc USA.

Successfully completed theoretical and practical training on Galley equipment at MSI Dubai.

Successfully completed theoretical and practical training on Cargo loading system at ADAS Germany.

Successfully completed theoretical and practical training on Telex Headsets at MSI Germany.

Successfully completed training on EWIS by FAA.