NIKHIL K.K
LINUX SYSTEM ADMINISTRATOR

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📍 Flat #902, Sunrise building, Al Barsha 1, Dubai, UAE

Profile

Qualified RHCE-certified System Engineer with Seven years of experience in IT infra, Linux& Windows platforms, and knowledge in cloud environments. Demonstrates excellent problem-solving and troubleshooting abilities, with a keen eye for identifying and resolving complex issues. Adept at collaborating with cross-functional teams and providing effective communication and documentation. Bring a strong work ethic and a passion for delivering high-quality solutions to contribute to the success of an organization.

Employment

Linux Administrator   May 2022 - Apr 2023
TEKsystems, A division of Allegis Services India PVT LTD, Bengaluru
Client- **Flipkart Internet Private Limited.**
- Supporting in a 24x7 availability mode with ON CALL support in Managed MySQL as a service and TiDB (PaaS team).
- Handle calls related to customer queries and complaints and offer solutions.
- Deploying servers in the cloud and supporting application installation.
- Handling onboarding of the new team to manage MySQL cluster, Noah (Managed Backup Service)
- Creating, Managing the user and group.
- Create, Increase/resize LVM partition on VM.
- Troubleshooting customer issues related to MySQL cluster.
- Quality improvement management with problem ticket analysis.
- Analyzing error logs of MySQL servers in a cluster and fixing them along with providing excellent customer support.
- Checking the status, and logs of TiDB pods hosted in K8s cluster.

Senior IT Executive - Server Engineer   Jul 2020 - Mar 2021
Domany Tech LLP, Cochin & Abudhabi
- Supporting in a 24x7 availability mode with shifts and ON-CALL support.
- Daily Health Check Up and updating daily checklist tracking sheet. Deploying servers in the cloud and supporting application installation with a specific domain team (Project Tasks in SCRUM/Agile).
- Laravel installation and migration.
- Monthly patching and vulnerability patching support.
- Troubleshooting network connectivity in LAN/WAN environments.
- Requesting and coordinating vendor support & inventory data management.
- Quality improvement management with problem ticket analysis.

Skills

Linux Administration

Windows Administration

Skilled in managing cPanel and WHM servers

ITSM & JIRA

AWS

Firewall

DNS,

LVM

Apache

Office 365 administration

Vmware

DHCP

ACTIVE DIRECTORY

Languages

English

Hindi

Malayalam

Tamil

Hobbies

■ Wild Life Photography

■ Cricket

■ Badminton

■ volleyball

System Administrator — Sep 2016 - Jan 2019

SUVAN TECHNOLOGY SOLUTIONS INDIA PVT LTD, Cochin

- Designing, implementing, securing, and maintaining computer systems for testing and production.
- Installing, configuring, and maintaining the Linux servers (VM) and workstations on-premise.
- Managing cPanel and WHM servers.
- LAMP installation and troubleshooting.
- Setting up SAMBA server, Package installation.
- Troubleshooting system hardware and OS-related issues.
- Diagnose and quickly resolve Windows, Linux applications, networking, and ISP problems to help minimize downtime.

Junior System Administrator — May 2014 - Feb 2016

ARMIA SYSTEMS Pvt Ltd. INFOPARK, Cochin

- Installation / Maintenance of OS Windows, Ubuntu, CentOS Linux
- Performed troubleshooting and diagnosis of PC hardware/software network failure and provided resolution.
- OS/Anti-virus gradation and Internet monitoring.
- Taken responsibility for all internal issues related to systems, network, and network printers.
- S/W Development software installation, maintenance, and upgrading.
- User management and administration.

Contract Technician — Dec 2011 - Dec 2013

INDIAN TELEPHONE INDUSTRIES (ITI), Palakkad

Education

3 years Diploma in Computer Hardware Maintenance — 2005 - 2008

Kerala Govt: State Board of Technical Education.

Higher Secondary — 2003 - 2005

Kerala Govt: Higher Secondary

Technical High School Leaving Certificate — 2000 - 2003

Kerala Govt: State Board of Technical Education.

Certificates

RHCE(RedHat Certified Engineer)
Transcript - 111-147-989

Social Media

- linkedin.com/in/nikhil-kk
- instagram.com/i_nikhilkrishnan
- facebook.com/nikhil.krishnan.9862

Personal Details

- Nationality- Indian
- Passport - T4210580
- Visa Status- Visit
- Visa Expiry- 08-08-2023