



# Ayanda Bhengu

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## Summary

I'm an all-round, enthusiastic and inquisitive young man, who seeks to be part of ongoing change. My determination, focus and hunger to learn, grow, and succeed speaks in great volumes. I'm a person who likes a challenge: being out of my comfort zone. Trying different things every now and then, helps me freshen my perspective.

## Experience



### Customer Service Consultant (Digital)

Hollywoodbets

Sep 2020 - Present (4 months +)

My duties include but not limited to solving customer complaints and queries relating to their betting tickets results



### Guest Relations Officer

uShaka Marine World

Dec 2017 - Sep 2020 (2 years 10 months)

I was a casual worker during my collage holidays. Everytime during December they'd call me because of the services and experience I have with guests.

## Education



### Durban University of Technology

Advanced Diploma, Business Administration and Management, General

2020 - 2020

The Advanced Diploma in Management is an intensive 1 year NQF level 7 course. I did advanced financial management, research methodology, project management, advanced strategic management, organisational behaviour and corporate governance and business ethics.



### University of South Africa/Universiteit van Suid-Afrika

Higher Cert, Marketing

2020 - 2021



### Richfield Graduate Institute

National Diploma, Business Administration- Supply Chain Management

2016 - 2018

NQF Level 6 National Diploma in Business Administration specialising in Supply Chain Management.

Modules for the course are as follow:

Accounting, Business Statistics, Industrial Psychology, Training and Development, Entrepreneurship Management, Business Management, Supply Chain Management, Business Information Systems, Strategic Management, Marketing Management, Project Management, Commercial Law and Business Communications.

## Skills

Computer Literacy • Leadership • Fundraising • Communication • Microsoft Office • Microsoft Excel • Customer Service • Microsoft PowerPoint • Microsoft Word • Management

## Honors & Awards



### **Tutu Award** - Harambee Youth Employment Accelerator

Jan 2019

This award is given to a person for having strong integrity. This person keeps everyone in the team honest without preaching.



### **Fundamentals of Starting and Running a Business** - Yali Network

Oct 2018

It's a business course to give an in depth Fundamentals of Starting and Running a business on a daily basis.



### **Management Strategies for People and Resources** - Yali Network

Oct 2018

The program/ course focused on strategies around managing people and resources to make the work flow easy in the workplace.



### **Driven By Results Award** - Harambee Youth Employment Accelerator

Jan 2019

This award is awarded to a someone who drives the team to perform the highest in all activities. This person is referred to as a, 'Top Performer'.



### **Tweet Award** - Harambee Youth Employment Accelerator

Jan 2019

For being a great communicator and showing curiosity by always assisting others



### **Shabba Award** - Harambee Youth Employment Accelerator

Jan 2019

For being a great team player and making an effort to help others and makes everyone a winner.