



# MOHAMMAD SHAMIQ

## EDUCATION

- 2011-2014 Completed Graduation from NIET, NOIDA
- 2010 Passed 12th from GTB Public School, Meerut

## ABOUT ME

Performance driven & diligent professional. Capable to sustain hard work to ensure time bound result. Always ready to take challenging assignments & produce excellent results.

## CONTACT

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## KEY SKILLS

- Customer Experience
- Credit Analysis
- Customer Relationship Management
- Retentions

## WORK EXPERIENCE

- Aug. 2011 Convergys India Pvt. Ltd. Gurgaon
- Apr. 2015 Worked as Senior Customer Service Representative for U.K.
- Largest network Telecom Provider E.E.



- Oct. 2015 American Express India Pvt. Ltd.
- Feb. 2021 Worked as Master Credit Analyst for Credit Bureau Unit U.S. Market



## REWARDS & RECOGNITION

- Awarded as Champion for E.E. quarterly performance
- Promoted as Nesting & Production support For new hired batches
- Awarded as spot on performer for quarter II In credit bureau unit.



## BANKING OPERATIONS

- Managing banking operation with focus on excellent business targets and service delivery
- Following the process / procedure of the bank and ensuring compliance to rules and regulations

## HOBBIES & INTERESTS

