



MOHAMMAD SHAMIQ

EDUCATION

- 2011-2014 Completed Graduation from NIET, NOIDA
- 2010 Passed 12th from GTB Public School, Meerut

ABOUT ME

Performance driven & diligent professional. Capable to sustain hard work to ensure time bound result. Always ready to take challenging assignments & produce excellent results.

CONTACT

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KEY SKILLS

Customer Experience

Credit Analysis

Customer Relationship Management

Retentions

WORK EXPERIENCE

- Aug. 2011 Convergys India Pvt. Ltd. Gurgaon
- Apr. 2015 Worked as Senior Customer Service Representative for U.K.
- Largest network Telecom Provider E.E.



- Oct. 2015 American Express India Pvt. Ltd.
- Feb. 2021 Worked as Master Credit Analyst for Credit Bureau Unit U.S. Market



REWARDS & RECOGNITION

Awarded as Champion for E.E. quarterly performance
Promoted as Nesting & Production support
For new hired batches
Awarded as spot on performer for quarter II In credit bureau unit.



BANKING OPERATIONS

Managing banking operation with focus on excellent business targets and service delivery
Following the process / procedure of the bank and ensuring compliance to rules and regulations

HOBBIES & INTERESTS

