



# YAMEN KASSEM

Address: Sheikh Jamil Aadrah, Tripoli

Phone: +961 76 128 343

Email: yamenkassem75@gmail.com

## ABOUT ME

I am a highly competent IT professional with a proven track record in designing websites, networking and managing databases. I have strong technical skills as well as excellent interpersonal skills, enabling me to interact with a wide range of clients. I am eager to be challenged in order to grow and further improve my IT skills. My greatest passion is in life is using my technical know-how to benefit other people and organizations.

## SKILLS

IT maintenance	<div><div></div></div>
Network support	<div><div></div></div>
Hardware/Software Knowledge	<div><div></div></div>
HTML/CSS	<div><div></div></div>
SQL	<div><div></div></div>
PHP development	<div><div></div></div>
Java/C/C++	<div><div></div></div>
Java Script	<div><div></div></div>

## LANGUAGES

English	<div><div></div></div>
Arabic	<div><div></div></div>
French	<div><div></div></div>

## CERTIFICATES

2016	IT ESSENTIALS
2018	CCNA 1

## WORK EXPERIENCE

July 2018  
February 2019  
(Tripoli, Lebanon)

### CORDEX

Developer/Data Entry Clerk

- Scanned documents and saved in database to keep records of essential organizational information.
- Produced monthly reports using advanced Excel spreadsheet functions.
- Provided front-end website development using WordPress, HubSpot and other editing software.

July 2020  
January 2021  
(Tripoli, Lebanon)

### Jinan University

LAB Admin / Technical Assistant

- Provided network support services for devices such as hubs, bridges, routers and other hardware.
- Established, repaired and optimized networks by installing wiring, cabling and devices.
- Managed system-wide operating system and software deployments as well as related software upgrade problems.
- Configured systems according to prescribed software and hardware frameworks.

## EDUCATION

2018  
Tripoli-LB

Professional Diploma Program In Information Technology  
*Azm Institute*

2022  
Tripoli-LB

Informatics Technology (LT)  
*Ahmad Akram Awaida Technical Institute*

2022  
Tripoli-LB

Bachelor of Science Computer Science  
*Jinan University*