

I am hardworking, self motivated and enthusiastic person seeking an opportunity with a company that would help me utilize my educational background and my excellent interpersonal skills to improve customer satisfaction and enable me make a positive contribution.

Work History

2018-09 -
2022-04

Security Guard

Al Fajer Facilities Management, Dubai, Uae

- Answered alarms, investigated disturbances and contacted law enforcement personnel to escalate crises.
- Operated handheld metal detector and other surveillance devices to screen individuals entering facility.
- Permitted entry with escort for approved persons into secure locations.
- Reported irregularities such as fire and safety hazards to maintenance.

2017-10 -
2018-09

Shift Supervisor (Sales)

Perera & Sons Foods Company LTD, Colombo, Srilanka

- Established effective employee schedules and delegated tasks to take advantage of individual abilities and meet expected demands.
- Prepared shift summary reports for supervisor and communicated regularly on goals and progress.
- Prepared, calibrated and monitored production levels to achieve targets.
- Increased customer satisfaction by resolving issues.

2015-07 -
2017-09

Crew Member

Burger King Company, Dubai, Uae

- Assisted other team members to achieve goals.
- Took orders, prepared meals and collected payments.
- Provided excellent customer service by greeting customers and meeting quality expectations.
- Escalated problems or complaints to relevant supervisor or manager for resolution.



Bilesh
Ishara

Sales

Information

Address

International City, Dubai,
00000

Phone

050-935-9045

E-mail

Isharabilesh@gmail.com

LinkedIn

www.linkedin.com/in/bilesh-
ishara-87410220b

Skills

Superb surveillance skills

Excellent

Security operations
experience

Excellent

Cash handling expertise

Excellent

Inventory control and record

Education

	Certificate Course: Basic Food Hygiene Training <i>First Food Services LLC - Dubai</i>
2008-08 - 2009-01	Certificate Course: M/S Office <i>Niroshan Padukka Association - Colombo, Srilanka</i>
	Certificate Course: English <i>National Institute of Business Management - Colombo, Srilanka</i>

Additional Information

Uae Driving License (Automatic)

keeping
Excellent

Languages

English
Very Good

Hindi
Good