Nizam Mohammed

Contact

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Date of Birth:
25th June 1989

Nationality:
INDIAN

Languages

English – A2
Arabic – A2
Hindi – A1
Urdu– A1

Hobbies

✓ Writing
✓ Listen Music
✓ Photography
✓ Swimming

Summary

Senior IT Tech Support Engineer specialized in Front end development. Experienced with all stages of the development cycle for a challenging career that will utilize my technical skills and work in an organization, where the opportunities for growth will be infinite. i.e. Creative Designing & Installation, Maintenance & repairing of all types of Electronic IT hardware/equipment. Strong background in Project Management and customer relations.

Skill Highlights

- ✓ Ability to work Methodically
- ✓ Strong Decision Maker
- ✓ Complex Problem Solver
- ✓ Creative Design
- ✓ Innovative
- ✓ Service-Focused

Job History

➔ Working as **IT TECHNICAL SUPPORT** from 25/12/2019 to till date in **AL-BADA MUNCIPALITY**, **Tabuk Region K.S.A.**

➔ Worked as **SYSTEM SECURITY ENGINEER** from 15/01/2018 to 25/07/2019 in **ALSAMA ALARM & CONTROL EQUIPMENTS** in **Ras al Khaimah, U.A.E**

➔ Worked as **IT TECHNICAL SUPPORT from** 15/02/2013 to 12/10/2017 in **MINISTRY OF MUNICIPAL AFFAIRS,** in **Al-Beda, Al-Umlaj, Tabuk Region K.S.A.**

➔ Worked as **IT ENGINEER** from 07/02/2012 to 08/02/2013 in **NAZZRFIN COMPUTERS** in TELANGANA, INDIA.

Education

➔ **BACHELORS IN COMPUTER APPLICATIONS (BCA)**
Kakatiya University, SRM Degree & P.G College, Karimnagar, Telangana, India in 2011 with 79%.

Certifications

➔ Trained & Certified as **DAHUA SECURITY PROFESSIONAL (DHSP)** from **DAHUA SECURITY SYSTEMS**, **Jumeirah Lake Towers, Dubai, U.A.E** in the year 2019.

➔ Trained & Certified as **SYSTEM SECURITY ENGINEER** from **RAS AL KHAIMAH POLICE GHQ, RAK, U.A.E** in the year 2018.

➔ Trained & Certified as Graphic Designer (**Adobe Photoshop & Adobe Flash) at Orbit Multimedia Hyderabad, India** in the year 2011.

➔ Trained & Certified **MCSE, CCNA and HARDWARE AND NETWORKING at ZOOM Technologies Hyderabad, India** in the year 2010.

➔ **Secured 80+%** in all the technical training and written examinations.

Software's

- ✓ Adobe Photoshop
- ✓ Microsoft Office (Word, Excel and PowerPoint).
- ✓ Typing 35 words Per Min.

Duties & Job Responsibilities (IT Tech Support)

- ➔ **Install and configure computer hardware operating systems and applications.**
- ➔ **Testing computer hardware, including computer systems, circuit boards, computer chips, keyboards, routers, and printers.**
- ➔ **Supervises the manufacturing, production, and installation of the parts.**
- ➔ Monitor and maintain computer systems and networks.
- ➔ Talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues.
- ➔ Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- ➔ Provide support, including procedural documentation and relevant reports.
- ➔ Set up new users accounts and profiles and deal with password issues.
- ➔ Prioritise and manage many open cases at one time.
- ➔ Rapidly establish a good working relationship with customers and other professionals, such as software developers.
- ➔ Test and evaluate new technology.
- ➔ Conduct electrical safety checks on computer equipment.
- ➔ Assembling, dissembling & troubleshooting of computer.
- ➔ Keep computer systems running smoothly and ensure users get the maximum benefit from them
- ➔ Work continuously on a task until completion (or referral to third parties, if appropriate).
- ➔ Supervising for cabling e.g. cable, Cat 5, cat 6 & cat 7 cables etc.
- ➔ **Worked as CCTV Security Engineer at General Resource Authority (GRA) RAK POLICE, Submitting Online Drawings and Approvals for CCTV GRA CERTIFICATE.**
- ➔ **Handling projects for CCTV & Security Systems.**
- ➔ Sending enquiries to other companies & comparing the products & prices to select the best product & price.
- ➔ Making quotations for the customers.
- ➔ Installation of CCTV cameras (Box, Dome, PTZ etc).
- ➔ Installation of Biometric Access Control systems.
- ➔ Planning, designing and implementation of CCTV Networks,
- ➔ Planning daily targets to complete the site within agreed time.
- ➔ Regular checking and inspection to ensure the quality level in completed task upon site completion to getting the "Work completion Certificate" as per company procedure handled Projects.

Thank You…