



TONY THOMAS P

Diploma in Electronics

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Al Ghubaiba, Sharjah

Technical minded
Electronics engineer
looking for career at
reputed organization
with more than 3 year
experience. Looking to
leverage my working
knowledge and
experience to help you
with your upcoming
projects.

DATE OF BIRTH

19-SEP-1993

GENDER

MALE

NATIONALITY

INDIAN

LANGUAGES KNOWN

- ENGLISH
- MALAYALAM
- HINDI

PASSPORT DETAILS

Visa Status : Visit Visa
Passport No : L1492638
Al Ghubaiba , Sharjah

WORK EXPERIENCE

- **Senior Associate –Electronic Security System Technical support Operations**
ZICOM SaaS Pvt. Ltd.
(July, 2020 – September, 2020)
- **Associate-Electronic Security System Technical support**
ZICOM SaaS Pvt. Ltd, KOCHI.
(December, 2017 –January,2020)
- **Sales Coordinator and Customer Support** at INDUS
motors, vadanppally.

COMPETENCIES

ZICOM SaaS Pvt. Ltd. –**Senior Associate Technical support**

- Diagnose and resolve software and hardware incidents, including operating systems and applications (Windows, intellve- 2020 video Analytics and Xtend-voice process)
- Analyzing and resolving faults ranging from a major system crash to a forgotten password.
- As well as carrying out the same tasks as Associate, have responsibility for supervising staffs
- Involved in recruiting and training new staffs

ZICOM SaaS Pvt. Ltd. – **Associate Technical support**

- Remote technical support for clients and quickly analyze and respond to customer security threats on rotational shifts.
- Monitoring and reporting about safety and security of client assets all over India.
- Follow up with clients to ensure their systems are functional and create technical documentation and manuals.
- Handled software based sensor alert monitoring system.
- Efficiently react to high stressed situations.
- Monitor systems and applications as part of command center operation on 24*7*365 environment.

INDUS MOTORS – **sales coordinator and customer support**

- Keeps management informed by submitting activity and incident reports ,such as daily call reports, weekly work plans, and monthly and annual territory analyses
- Automobile Sales coordinator and Customer service.

ACADEMIC QUALIFICATIONS

BTECH in ELECTRONICS and COMMUNICATION ENGINEERING

Field of Study : Electronics & Communication Engineering
Institute : UNIVERSAL Engineering College
University : Calicut University

DIPLOMA in ELECTRONICS ENGINEER

Field of Study : Electronics
Institute : Govt. Polytechnic College, Chelakkara
Board : State board of Technical Examinations-Kerala

Technical Courses:

- Advanced Diploma in Networking (ADNE)
IIB EDUCATION Pvt. Ltd. –Thrissur, Kerala .
- Computer Hardware and Networking
SREE RAMA GOVT. POLYTECHNIC COLLEGE, Triprayar.

Software Skills:

- Image20-20 application for security system monitoring
- Xtend –Voice process
- Microsoft Excel
- LINUX, WINDOWS OS

Key Skills:

- Strong communication skills.
- Knowledge in Software, Networking and Hardware
- Excellent organizational skills
- Quickly establish good working relationships
- Always positive in attitude
- Patience
- Efficiently react to high stressed situations

ACHIEVEMENTS

- Certificate of Excellence, ZICOM Saas Pvt. Ltd.
- Certificate in DIPLOMA.
- certificate in Hardware and networking
- certificate course completion, Universal Engineering college

DECLARATION

I do hereby declare that the particulars of information and facts mentioned are true and correct and complete to the best of my knowledge and belief.

Place:

Date:

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