



GEORGE KARANJA

AMUSEMENT PARK ATTENDANT
RECEPTIONIST/ RESERVATION AGENT

PROFILE

To obtain a position with a growing company, that is committed to exceeding the expectation of each client. Dedicated and focused professional that has experience working with equipment maintenance and team supervision and has management and manufacturing experience

CONTACT

gkngige2@gmail.com

+971555624632

KEY SKILLS AND CHARACTERISTICS

Customer service

Ride operation

Safety procedures

Strong customer service and

Communication skills

Ability to work in a fast-paced environment

Familiarity with rides, games, and attractions

Ability to stand for long periods of time

Friendly

Outgoing

Organized

Dependable

EDUCATION

AMUSEMENT EQUIPMENT
ATTENDANT, FIRST AID TRAINING &
FIRE FIGHTING TRAINING

DARLSCO OCT 2023

BUSINESS ADMINISTRATION
(FINANCE WITH IT)

JOUST 2014-2019

EXPERIENCE

AMUSEMENT PARK ATTENDANT: ROPECOURSE, ZIPLINE, GIANTSWING, ARCHERY, AXETHROWING, TARGET SHOOTING, WALL CLIMBING & KIDSCOURSE

**HATTA OUTDOOR DUBAI
AUGUST 2024-PRESENT**

- Guest Assistance: Providing information about attractions, directions, and park rules.
- Ticket Sales and Transactions: Selling tickets, processing payments (cash, card, etc.), and managing ticket access.
- Safety and Security: Ensuring rules are followed, monitoring for safety hazards, and responding to emergencies.
- Cleaning and Maintenance: Cleaning ride areas, equipment, facilities, and grounds.
- Ride Operation: Operating rides and attractions, ensuring safe loading and unloading of guests.
- Inventory and Supply Management: Maintaining supplies and inventory for assigned areas (if applicable).
- Reporting and Documentation: Recording attendance, sales, receipts, and other relevant information.

RECEPTIONIST/RESERVATION AGENT

**HATTA OUTDOOR DUBAI
AUG 2021-MAY 2024**

**TOYOTA SERVICE CENTER ALBADIA DUBAI
MAY 2024-OCT 2024**

- Greeting guests upon arrival and providing a warm welcome.
- Handling check-in and check-out procedures.
- Assisting with any guest requests or inquiries.
- Resolving guest complaints in a timely and professional manner. %.
- Taking and confirming reservations via phone, email, and online channels.
- Providing information about room availability, rates, packages, and amenities.
- Managing and updating reservation records.
- Assisting with modifications and cancellations of existing bookings.
- Answering phones and directing calls.
- Maintaining a tidy reception area.
- Assisting with other administrative duties as needed.