

RESUME

SYED IFTEQAR IQBAL

IT Support Eng. || IT HOD

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Cell No: **+966-55 76 44 191.**

CAREER OBJECTIVES

Aspiring to be part of a team that dynamically work towards the growth of an Organization where my involvement can be perceived and help me in upgrading my technical skill in Hospitality Sector, which gives me scope to explore my knowledge and to serve the organization to the best of my skills and abilities.

PROFESSIONAL EXPERIENCE

- Working as **IT Team Leader || IT Administrator** at ***Infinity Hotel Makkah*** Al-Dakheel Group **Saudi Arabia** from **Feb-2016 to till date. (810 Rooms Property)**
- Worked as **Network Administrator** at **Anax Global Sdn Bhd. Malaysia** from 2013 to 2014.
- Worked as **IT Support Engineer** at **Amphus Technology Hyderabad India** from 2010 to 2013.
- Worked as **IT Consultant / System Admin** at **Sun Systems Hyderabad India** from 2008 to 2010

EDUCATIONAL QUALIFICATION

- **Master of Computer Application (M.C.A)**
Osmania University Hyderabad India.
- **Bachelor of Computer Application (B.C.A)**
Osmania University Hyderabad India.

JOB RESPONSIBILITIES

- Work to develop, test, install, configure and troubleshoot computer Software and Hardware.
- Provide technical support to a business or an organization's employees and train non-technical workers on the business's **information** systems.
- Manage Opera PMS Server and Creating Users in Opera System, assigning roles to them according to their responsibilities.
- Manage Micros POS Server and Creating Users.
- Manage Sun Systems Server and creating users and assigning roles to them.
- Manage Material Control Server and Creating users in MC system and assigning roles to them according to their responsibilities.
- Installation of Sun System Client at users PC.
- Installation of Material Control in client PC.
- Installation and configuration of New Systems like Douwin Door Lock System, Middle East Attendance Software System and many other Software which is using in Hospitality sector.
- Take a responsibilities to communicate with all out-side companies related to IT equipment and IT Services to solving issues.
- Installation and configuration NVR and Cameras’.
- Provide basic training for staff related to Opera PMS system, Micros POS and MC system.
- Monitor and manage Wi-Fi Controllers and its Access Points.
- Good experience: Help to meet their employer's needs for computer hardware, software and networking tools.
- Configure Avaya Office Telephones.
- Manage ADEL door lock system and creating users in it.
- Provide good services to the Guest on any IT related demands. Like Business Center Service, Wi-Fi service and many others related to IT department.
- Provide best team work and ability to solve any challenging tasks under pressure also.
- Troubleshooting and solving issues in Opera PMS system, Micros POS and Sun Systems.
- Managing the whole network and monitoring all the Servers and Systems.
- Managing and installation of Electronic Signature systems from Orion Company.
- Monitor and configure Attendance Machines and making new employees ID’s.
- Monitor Advertisement Screens and Scanner Luggage Machine.
- Troubleshoot all the issues related to IT equipment and IT department.

CHARACTER STRENGTHS

- I am self-motivated, friendly, and optimistic and have a good concentration when at work.
- I have positive attitude towards life.
- Self confident.
- I can manage myself under work pressure.
- I respect the time and I am comfortable to work with any kind of people because of my friendly and helpful nature.

PERSONAL DATA

Name : Syed Iftqar Iqbal

Father's Name : Syed Waheed Iqbal

Date of Birth : 20-Mar-1985

Nationality : Indian

Languages Known : English, Arabic, Hindi, Urdu and Telugu.

Address : Al-Rusaifa, Makkah.

Iqama No : 240 643 5616 (Company Visa)

Mobile No : +966-55 76 44 191.

(Syed Iftqar Iqbal)